



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection
prévus le Loi de 2007 les
foyers de soins de longue**

**Health System Accountability and Performance
Division**

Performance Improvement and Compliance Branch

**Division de la responsabilisation et de la
performance du système de santé**

**Direction de l'amélioration de la performance et de la
conformité**

Sudbury Service Area Office
159 Cedar Street, Suite 603
SUDBURY, ON, P3E-6A5
Telephone: (705) 564-3130
Facsimile: (705) 564-3133

Bureau régional de services de Sudbury
159, rue Cedar, Bureau 603
SUDBURY, ON, P3E-6A5
Téléphone: (705) 564-3130
Télécopieur: (705) 564-3133

Public Copy/Copie du public

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
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Sep 16, 19, 20, 21, 22, 23, Nov 24, 2011	2011_050151_0009	Complaint
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Licensee/Titulaire de permis

EXTENDICARE NORTHWESTERN ONTARIO INC
333 York Street, SUDBURY, ON, P3E-4S4

Long-Term Care Home/Foyer de soins de longue durée

EXTENDICARE TIMMINS
15 Hollinger Lane, Box 817, Schumacher, ON, P0N-1G0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

MONIQUE BERGER (151)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with

- Administrator
- Director of Care
- Registered Staff
- Personal Support Workers
- Food Service Manager
- Dietitian
- Office/Finance Manager

During the course of the inspection, the inspector(s)

- reviewed resident health record,
- reviewed care plan in regards to nutrition and behavior management,
- reviewed latest RAI/MDS assessments
- reviewed POA assignments
- reviewed home's policies and procedures
- reviewed home's staff education records for the last year.
- reviewed physician and specialist consultation notes,

The following Inspection Protocols were used during this inspection:

Nutrition and Hydration

Personal Support Services

Resident Charges

Safe and Secure Home

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 74. Registered dietitian

Specifically failed to comply with the following subsections:

s. 74. (2) The licensee shall ensure that a registered dietitian who is a member of the staff of the home is on site at the home for a minimum of 30 minutes per resident per month to carry out clinical and nutrition care duties. O. Reg. 79/10, s. 74 (2).

Findings/Faits saillants :

1. The licensee has not ensured that there is a registered dietitian, who is a member of the staff of the home, is on site at the home for a minimum of 30 minutes per resident per month to carry out clinical and nutrition care duties.[O.Reg.79/10, s. 74. (2)]

Inspector 151 determined through staff interviews the home presently has 10 hours of dedicated Dietitian hours per month. There were no other sources of on-site Dietitian hours at the time of the inspection.

The Home's Profile report shows that the home has 120 LTC beds plus 1 short stay bed. Calculations for the required Dietitian hours for this home is as follows:

30 minutes x 120 residents = 60 hours.

The home has a short-fall of 50 hours per month of dedicated Dietitian on-site coverage.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance in ensuring that a registered dietitian, who is a member of the staff of the home, is on site at the home for a minimum of 30 minutes per resident per month to carry out clinical and nutrition care duties,, to be implemented voluntarily.

Issued on this 24th day of November, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Monique G. Berger, Inspector 151