

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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Télécopieur: 613-569-9670



November 10, 2010

Ms. Sarah Ferguson-McLaren
Administrator
Forest Hill
6501 Campeau Drive
Kanata ON K2K 3E9

Dear Ms. Ferguson-McLaren

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 20, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in cursive script, appearing to read "Carole Baril".

Carole Baril
LTC Home Inspector – Nursing

- c President, Resident's Council
- President, Family Council

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Direction de l'amélioration de la performance et de la conformitéHamilton Service Area Office
119 King Street West, 11th Floor
Hamilton, ON L8P 4Y7Telephone: 905-546-8294
Facsimilie: 905-546-8255Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ième} étage
Hamilton, ON L8P 4Y7Téléphone: 905-546-8294
Télécopieur: 905-546-8255

Inspection Report under the LTC Homes Act, 2007 ☒ Public Copy ☐ Licensee Copy		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée ☐ Copie du Titulaire ☐ Copie de la Publique	
Date(s) of inspection/Date de l'inspection August 20, 2010	Inspection No/ d'inspection 2010_150_2834_20Aug093816	Type of Inspection/Genre d'inspection Mandatory Report Critical Incident-Log # 0-000964	
Licensee/Titulaire Omni Health Care Limited Partnership on behalf of 0760444 B. C. Ltd as General Partner, 1840 Lansdowne Street West, Unit 12, Peterborough, Ontario, K9K 2M9, Fax 705-742-9197			
Long-Term Care Home/Foyer de soins de longue durée Forest Hill, 6501 Campeau Drive, Kanata, Ontario, K2K 3E9, Fax 613-599-9096			
Name of Inspector(s)/Nom de l'inspecteur(s) Carole Baril (ID# 150) / Paula MacDonald (ID# 138)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a critical incident inspection.			
During the course of the inspection, the inspectors spoke with: The members of the management team including the Administrator, the Assistant Director of Care, the RAI coordinator, registered nursing staff and non-registered staff. A review of the resident's health records and policies and procedures related to abuse.			
No inspection protocol used for this inspection, adhoc notes were done.			
There are no findings of non-compliance as the result of this inspection.			

Signature of Licensee of Designated Representative Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Carole Baril for Paula MacDonald</i> <i>Carole Baril LTC Inspector</i>	
Title:	Date:	Date of Report (if different from date(s) of inspection). <i>October 21, 2010</i>	