

Ministry of Health
and Long-Term Care

Ministère de la Santé
et des Soins de longue durée



Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Toronto Service Area Office

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Toronto

55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7

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FEB 02 2011

Ms. Deana Bennett
Administrator
Garden Court Nursing Home
1 Sand Beach Road
Etobicoke, ON M8V 2W2

Dear Ms. Bennett:

Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted on **December 9, 2010** under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the Toronto Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in cursive script, appearing to read "A. Morillo".

for Susan Lui
LTC Homes Inspector

LTCHA
Toronto, ON M4V 2Y7
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1-866-311-8002
Facsimile: 416-327-4486



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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☐ Licensee Copy/Copie du Titulaire		☒ Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection December 9, 2010	Inspection No/ d'inspection 2010_178_1133_09Dec104103	Type of Inspection/Genre d'inspection Complaint T-2632
Licensee/Titulaire Shaparrall Limited, 1 Sand Beach Road, Toronto ON, M8V 2W2		
Long-Term Care Home/Foyer de soins de longue durée Garden Court Nursing Home		
Name of Inspector(s)/Nom de l'inspecteur(s) Susan Lui, 199		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection. During the course of the inspection, the inspector spoke with: Administrator, Director of Care, Registered staff, residents, a member of the kitchen staff. During the course of the inspection, the inspector: reviewed resident records, reviewed home policy for Prevention of Abuse and Neglect, observed staff interactions with residents. The following Inspection Protocols were used during this inspection: Prevention of Abuse, Neglect and Retaliation. ☒ There are no findings of Non-Compliance as a result of this inspection.		



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Inspection Report
under the *Long-
Term Care Homes
Act, 2007*

Rapport
d'inspection prévue
le *Loi de 2007 les
foyers de soins de
longue durée*

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:	Date of Report: (if different from date(s) of inspection).