



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton ON L8P 4Y7

Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ième} étage
Hamilton ON L8P 4Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 905-546-8294
Facsimile: 905-546-8255

Téléphone: 905-546-8294
Télécopieur: 905-546-8255

	Licensee Copy/Copie du Titulaire	X Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection September 7, 8, 9, 2010	Inspection No/ d'inspection 2010_168_2741_07Sept085510	Type of Inspection/Genre d'inspection Other – Critical Incident H-01144
Licensee/Titulaire Grace Villa Limited 284 Central Avenue London ON N6B 2C8 Fax 519-672-8729		
Long-Term Care Home/Foyer de soins de longue durée Grace Villa Nursing Home 45 Lockton Crescent Hamilton ON L8V 4V5		
Name of Inspector/Nom de l'inspecteur Lisa Vink, #168		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an Other – Critical Incident inspection.

During the course of the inspection, the inspector spoke with:

The Administrator, Assistant Director of Nursing, the charge Registered Nurse and front line staff

During the course of the inspection, the inspector:

Reviewed the lay out of the third floor resident home area, reviewed one clinical record and interviewed staff

The following Inspection Protocols were used during this inspection:

Critical Incident Response

X Findings of Non-Compliance were found during this inspection. The following action was taken:

[2] WN

[2] VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit

VPC – Voluntary Plan of Correction/Plan de redressement volontaire

DR – Director Referral/Régisseur envoyé

CO – Compliance Order/Ordres de conformité

WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007 c.8, s 3(1)16

Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted:

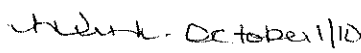
Every resident has the right to designate a person to receive information concerning any transfer or any hospitalization of the resident and to have that person receive that information immediately

Findings:

1. The specified resident was transferred to the hospital after a sudden change in his condition. Staff at the home did not notify the family/SDM of this transfer, this information was communicated, to the family, by hospital staff.

Inspector ID #:	168
Additional Required Actions: VPC - pursuant to the <i>Long-Term Care Homes Act, 2007</i> , S.O. 2007, c.8, s.152 (2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance for LTCHA, 2007, S.O. 2007 c.8, s 3(1) 16, to ensure that the person designated to receive information concerning any transfer or hospitalization of a resident receive that information immediately, to be implemented voluntarily.	

WN #2: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007 c.8, s 6(1)c Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, clear directions to staff and others who provide direct care to the resident. Findings: 1. The specified resident's document that staff refer to as the "Care Plan", does not give clear direction to staff providing care related to the use of bedrails in bed. Under the one Focus statement it notes that the resident is to use only one 1/2 bedrail, however, in a second Focus statement it notes that both bed rails up when in bed due to increased weakness.	
Inspector ID #:	168
Additional Required Actions: VPC - pursuant to the <i>Long-Term Care Homes Act, 2007</i> , S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance for LTCHA, 2007, S.O. 2007 c.8, s 6(1)c, to ensure that the written plan of care sets out clear direction for staff and others who provide direct care to residents, to be implemented voluntarily.	

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 	
Title:	Date:	Date of Report: (if different from date(s) of inspection).	