

**Ministry of Health and Long-Term Care**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch**Ministère de la Santé et des Soins de longue durée**Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformitéLondon Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8Telephone: 519-675-7680
Facsimile: 519-675-7685Bureau régional de services de London
291, rue King, 4^{ième} étage
London ON N6B 1R8Téléphone: 519-675-7680
Télécopieur: 519-675-7685

Inspection Report under the LTC Homes Act, 2007 ☒ Public Copy ☐ Licensee Copy		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée ☐ Copie du Titulaire ☐ Copie de la Publique	
Date(s) of inspection/Date de l'inspection July 09, 2010		Inspection No/ d'inspection 2010_105_2580_09Jul 134942	Type of Inspection/Genre d'inspection Post occupancy
Licensee/Titulaire Lutheran Homes Kitchener-Waterloo, 2727 Kingsway Dr. Kitchener, Ontario N2C 1A7			
Long-Term Care Home/Foyer de soins de longue durée Grand River Hospital Freeport Site, 3570 King St. E., P.O. Box 9056 Kitchener, ON N2A 2W1			
Name of Inspector(s)/Nom de l'inspecteur June Osborn (#105)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a post occupancy inspection The inspection was conducted by one inspector identified above. The inspection occurred on July 09, 2010 with one inspector being present on one day. During the course of the inspection, the inspector spoke with the Administrator, Director of Care, Activation Coordinator, and RPN, an RN, and residents. Two findings of Non-Compliance were found during this inspection. The following action was taken: 2 WN			

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Plan of correction/Plan de redressement
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

WN#1: The Licensee has failed to comply with: O. Reg.79/10, s.130(1)

EVERY LICENSEE OF A LONG- TERM CARE HOME SHALL ENSURE THAT STEPS ARE TAKEN TO ENSURE THE SECURITY OF THE DRUG SUPPLY INCLUDING THE FOLLOWING:

1. ALL AREAS WHERE DRUGS ARE STORED SHALL BE KEPT LOCKED AT ALL TIMES, WHEN NOT IN USE.

Findings:

1. Room 2142 designated a linen room was found to be unlocked, storing an unlocked treatment cart containing treatment creams.

Inspector ID#: 105

Required Compliance Date: Immediate

WN#2: The Licensee has failed to comply with: O. Reg 79/10, s91

EVERY LICENSEE OF A LONG-TERM CARE HOME SHALL ENSURE THAT ALL HAZARDOUS SUBSTANCES AT THE HOME ARE LABELLED PROPERLY AND ARE KEPT INACCESSIBLE TO RESIDENTS AT ALL TIMES.

Findings:

1. Spa room 323 door was unlocked with 2 bottles of chemicals accessible to residents.

Inspector ID#: 105

Required Compliance Date: Immediate

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Signature of Licensee or Designated Representative
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report (if different from date(s) of inspection).

June Brown
Aug 17/10