

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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March 10, 2011

Mr. Aldo Di Giovanni
Administrator
Hellenic Home – Scarborough
2411 Lawrence Avenue, East
Scarborough ON M1P 4X1

Dear Mr. Di Giovanni:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on February 16, 2011, under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely

A handwritten signature in black ink, appearing to read "Caroline Tompkins".
For Caroline Tompkins
LTC Home Inspector – Nurse

- c President, Resident's Council
- President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

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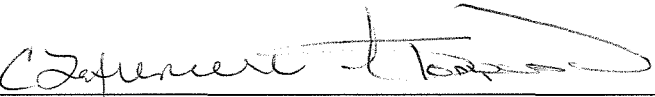


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Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection February 16 2011	Inspection No/ d'inspection 2011_166_2941_22Feb094042	Type of Inspection/Genre d'inspection Log # O-002609 Log #O-002193 Complaint
Licensee/Titulaire Hellenic Home for the Aged Inc. 33 Winona Drive, Toronto, ON. Fax # 1-416-654-0943 M6G 3Z7 Tel # 1-416-654-7700		
Long-Term Care Home/Foyer de soins de longue durée Hellenic Home – Scarborough 2411 Lawrence Avenue East Fax# 1-416 -850-6764 Scarborough, ON Tel # 1-416- 654-7718 M1P 4X1		
Name of Inspector(s)/Nom de l'inspecteur(s) Caroline Tompkins #166 Chantal Lafreniere #194		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection related to resident care and services provided to one resident.		
During the course of the inspection, the inspectors spoke with: the resident, the social worker, the administrator, and two family members.		
During the course of the inspection, the inspectors: reviewed the resident's clinical records.		
There are no findings of Non-Compliance as a result of this inspection.		

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:
	Date of Report: (if different from date(s) of inspection). February 18 2011