



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date de l'inspection December 10, 2010	Inspection No/ d'inspection 2010_191_2606_10Dec100517	Type of Inspection/Genre d'inspection Critical Incident 2606-000020-10 L-01728
Licensee/Titulaire peopleCare Inc., 28 William Street North, P.O.Box 460, Tavistock ON N0B 2R0		
Long-Term Care Home/Foyer de soins de longue durée Hilltop Manor Cambridge, 42 Elliott Street, Cambridge, ON N1R 2J2		
Name of Inspector(s)/Nom de l'inspecteur(s) Kim White #191		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct an inspection related to resident care. During the course of the inspection, the inspector spoke with: Director of Care, Personal Support Worker, Housekeeping staff member. During the course of the inspection, the inspector: reviewed the facility investigation process and outcome documentation, reviewed policy specific to Abuse, Neglect and Retaliation, reviewed educational records of staff and spoke with staff. The following Inspection Protocols were used in part or in whole during this inspection: Prevention of Abuse, Neglect and Retaliation. ☒ There are no findings of Non-Compliance as a result of this inspection.		

