



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Sep 13, 2013	2013_206115_0045	L-000651-13	Complaint

Licensee/Titulaire de permis

**CORPORATION OF THE CITY OF WINDSOR
1881 Cabana Road West, WINDSOR, ON, N9G-1C7**

Long-Term Care Home/Foyer de soins de longue durée

**HURON LODGE LONG TERM CARE HOME
1881 CABANA ROAD WEST, WINDSOR, ON, N9G-1C7**

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

TERRI DALY (115)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): August 28 & 29, 2013

During the course of the inspection, the inspector(s) spoke with the Acting Administrator, Director of Care, the Dietitian, one Registered Nurse, two Registered Practical Nurses, five Personal Support Workers, the physician, one resident and a family member.

During the course of the inspection, the inspector(s) observed care and services, reviewed the clinical record for one resident and policies and procedures related to the inspection.

The following Inspection Protocols were used during this inspection:



Continence Care and Bowel Management

Personal Support Services

Responsive Behaviours

Skin and Wound Care

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 231. Resident records

Every licensee of a long-term care home shall ensure that,

(a) a written record is created and maintained for each resident of the home; and

(b) the resident's written record is kept up to date at all times. O. Reg. 79/10, s. 231.

Findings/Faits saillants :

1. The licensee had not ensured that a resident's written record related to bathing was kept up to date.

A review of the bathing section of the flow sheet was found to be incomplete.

The flow Sheet policy indicates that the Personal Support Worker is responsible for accurately documenting the level of nursing care provided per resident in a 24 hour period including the resident's method of bath.

Staff confirmed that the expectation is that these flow sheets are completed and include when the resident has received a bath. [s. 231. (b)]

Issued on this 13th day of September, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

TERRI DAWY