

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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March 10, 2011

Ms Sara Rooney
Administrator
Ina Grafton Gage Home
40 Bell Estate Road
Scarborough ON M1L 0E2

Dear Ms. Rooney:

Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted on January 24, 2011, under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely

A handwritten signature in black ink, appearing to read "Caroline Tompkins".

Caroline Tompkins
LTC Home Inspector – Nurse

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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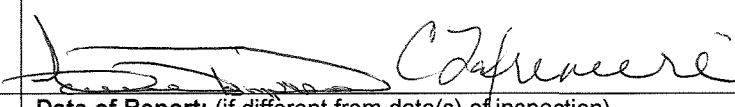


Licensee Copy/Copie du Titulaire



Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection January 24 2011	Inspection No/ d'inspection 2011_166_8609_28Feb145342	Type of Inspection/Genre d'inspection Log #O-002098 Complaint
Licensee/Titulaire Ina Grafton Gage Home of Toronto 40 Bell Estate Road Scarborough, ON M1L 0E2 Tel 416-422-4890 Fax 416-422-1613		
Long-Term Care Home/Foyer de soins de longue durée Ina Grafton Gage 40 Bell Estate Road Scarborough, ON M1L 0E2 Tel 416-422-4890 Fax 416 -422- 1613		
Name of Inspector(s)/Nom de l'inspecteur(s) Caroline Tompkins #166 Chantal Lafreniere #194		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection related to resident care. During the course of the inspection, the inspectors spoke with: the resident. During the course of the inspection, the inspector: reviewed the resident's clinical records. The following Inspection Protocol was used this inspection: Continence Care and Bowel Management There are no findings of Non-Compliance as a result of this inspection.		

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date of Report: (if different from date(s) of inspection). March 1 2011