Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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☐ **Licensee Copy/Copie du Titulaire** ☒ **Public Copy/Copie Public**

Date(s) of inspection/Date de l'inspection	**Inspection No/ d'inspection**	**Type of Inspection/Genre d'inspection**
September 28, 29 and 30, 2010	2010_167_9544_29Sep150014 2010_167_9544_28Sep111418	Other related to CIS reports H-01061 and H-01035

Licensee/Titulaire

The John Noble Home
97 Mount Pleasant Street,
Brantford, Ontario N3T1T5

Long-Term Care Home/Foyer de soins de longue durée

John Noble Home
97 Mount Pleasant Street,
Brantford, Ontario N3T1T5

Name of Inspector(s)/Nom de l'inspecteur(s)

Marilyn Tone Long Term Care Homes Inspector – Nursing- #167

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an other inspection related to two critical incident reports.

During the course of the inspection, the inspector spoke with: The Administrator, the Director of Care, the Assistant Director of Care and one of the residents involved in the CIS report.

During the course of the inspection, the inspector reviewed the health files for the residents involved in the two critical incident reports and reviewed the homes' policies and procedures related to critical incident reporting and prevention of abuse.

The following Inspection Protocols were used during this inspection:
Critical Incident Response Inspection Protocol
Prevention of Abuse and Neglect Inspection Protocol
Responsive Behaviours Inspection Protocol

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

[1] WN

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10 s.97(1)(b) 97(1) Every licensee of a long-term care home shall ensure that the resident's substitute decision-maker, if any, and any other person specified by the resident, (b) are notified within 12 hours upon the licensee becoming aware of any other alleged, suspected or witnessed incident of abuse or neglect of the resident.
Findings: 1) Resident (D) was struck by resident (C) resulting in resident (D) sustaining an injury. The resident's Substitute Decision Maker was not notified of the incident within legislated timelines.

Inspector ID #:	#167

Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** Marilyn Love
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). December 6, 2010