

Ministry of Health
and Long-Term Care

Ministère de la Santé
et des Soins de longue durée



Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Toronto Service Area Office

55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7

Telephone: 416-325-9297
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Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Toronto

55, avenue St. Clair Ouest, 8^{ième} étage
Toronto, ON M4V 2Y7

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FEB 24 2011

Ms. Ann Marie Mohler
Administrator
Kipling Acres
2233 Kipling Avenue
Etobicoke ON M9W 4L3

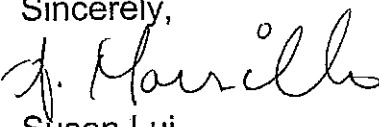
Dear Ms. Mohler:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted **January 25, 26, 28, 2011** under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Toronto Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

for 
Susan Lui
LTC Homes Inspector



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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☐ Licensee Copy/Copie du Titulaire			☒ Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection January 25, 26, 28, 2011	Inspection No/ d'inspection 2011_178_9545_25Jan102607	Type of Inspection/Genre d'inspection Critical incident T-3195	
Licensee/Titulaire Toronto Long-Term Care Homes and Services, 55 John Street, Metro Hall, 11 th Floor, Toronto, ON, M5V 3C6, Fax 416-392-4180			
Long-Term Care Home/Foyer de soins de longue durée Kipling Acres			
Name of Inspector(s)/Nom de l'inspecteur(s) Susan Lui, 199			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a critical incident inspection. During the course of the inspection, the inspector spoke with: Administrator, Nurse Manager, registered staff. During the course of the inspection, the inspector: reviewed one resident record and the home's investigation of his abuse complaint, reviewed Home's policy and education for Zero Tolerance for Abuse and Neglect, reviewed employee inservice statistics. The following Inspection Protocols were used in part or in whole during this inspection: Prevention of Abuse and Neglect. ☒ There are no findings of Non-Compliance as a result of this inspection.			



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Inspection Report
under the *Long-
Term Care Homes
Act, 2007*

Rapport
d'inspection prévue
le *Loi de 2007 les
foyers de soins de
longue durée*

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title: _____ Date: _____		Date of Report: (if different from date(s) of inspection). <i>Feb 2, 2011</i>	