



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection
prévues le Loi de 2007 les
foyers de soins de longue**

Health System Accountability and Performance
Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la
performance du système de santé
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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Aug 26, 30, Sep 1, 2, 19, Oct 13, 2011	2011_083178_0010	Complaint

Licensee/Titulaire de permis

LABDARA FOUNDATION
5 Resurrection Road, TORONTO, ON, M9A-5G1

Long-Term Care Home/Foyer de soins de longue durée

LABDARA LITHUANIAN NURSING HOME
5 Resurrection Road, TORONTO, ON, M9A-5G1

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SUSAN LUI (178)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care (DOC), family member of a former resident.

During the course of the inspection, the inspector(s) reviewed home documents regarding its Board of Directors, observed posted documents within the home, reviewed the home's website.

The following Inspection Protocols were used during this inspection:

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 79. Posting of information

Findings/Faits saillants :

1. On Aug. 30, 2011 at 14:00, the Inspector failed to find the following items posted within the home:

- a) Ministry of Health and Long-Term Care Inspection Report # 2010_109_2860_04Oct104709, from an inspection conducted on September 28 and 29, 2010.
- b) The home's policy to promote zero tolerance of abuse and neglect.
- c) Notification of the home's policy to minimize the restraining of residents, and how a copy of the policy could be obtained.
- d) Most recent minutes of Residents' Council meetings with consent of Residents' Council.
- e) Explanation of the protections afforded under section 26. (Whistle-blowing protection)

On Sept 1, 2011 inspector noted in the lobby, the posted copy of the home's Abuse prevention policy, an explanation of the protections afforded under section 26 (whistle-blowing protection), and a copy of the home's Minimizing Restraints policy. Note that these documents were posted on Aug 31, 2011, after the Administrator was informed by the inspector that they were missing.

Issued on this 19th day of September, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Gian Lin (178)