



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ème} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Publique

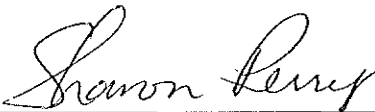
Date(s) of inspection/Date de l'inspection August 26, 2010	Inspection No/ d'inspection 2010-155-2917-26Aug121048	Type of Inspection/Genre d'inspection Critical Incident (L-00590)
Licensee/Titulaire Devonshire Erin Mills Inc., 195 Dufferin Avenue, Suite 800, London, ON N6K1K7		
Long-Term Care Home/Foyer de soins de longue durée Lanark Heights Long Term Care Centre, 46 Lanark Crescent, Kitchener, ON N2N 2Z8		
Name of Inspector(s)/Nom de l'inspecteur(s) Sharon Perry #155		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a critical incident inspection. During the course of the inspection, the inspector spoke with: Cate McLean, Administrator; PSWs; and Resident. During the course of the inspection, the inspector reviewed clinical records, Home's complaint and investigation records regarding critical incident, and staff education on Abuse and Resident Rights. The following Inspection Protocols were used in part or in whole during this inspection: Prevention of Abuse and Neglect ☒ There are no findings of Non-Compliance as a result of this inspection. ☐ Findings of Non-Compliance were found during this inspection.		



Ministry of Health and
Long-Term Care
Ministère de la Santé et
des Soins de longue durée

Inspection Report
under the *Long-
Term Care Homes
Act, 2007*

Rapport
d'inspection prévue
le *Loi de 2007 les
foyers de soins de
longue durée*

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:	Date of Report: (If different from date(s) of inspection). <i>Aug. 31, 2010</i>