Ontario

under the *Long-Term Care Homes Act, 2007*

prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

Toronto Service Area Office
55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7

Telephone: 416-325-9297
1-866-311-8002

Facsimile: 416-327-4486

Bureau régional de services de Toronto
55, avenue St. Clair Ouest, 8iém étage
Toronto, ON M4V 2Y7

Téléphone: 416-325-9297
1-866-311-8002

Télécopieur: 416-327-4486

☐ **Licensee Copy/Copie du Titulaire** ☒ **Public Copy/Copie Public**

Date(s) of inspection/Date de l'inspection	**Inspection No/ d'inspection**	**Type of Inspection/Genre d'inspection**
March 2,3, 2011	2011_113_2819_02Mar140037	Complaint – Log # T219 Log # T269 Log # T2883 Log # T179

Licensee/Titulaire
2063412 Ontario Limited as General Partner of 2063412 Investment LP,
302 Town Centre Blvd., Suite #200, Markham, ON L3R 0E8
Phone # 905-477-4006
Fax # 905-415-7623

Long-Term Care Home/Foyer de soins de longue durée
Leisureworld Caregiving Centre – Muskoka, 200 Kelly Drive, Gravenhurst, ON P1P 1P3

Name of Inspector(s)/Nom de l'inspecteur(s)
Jane Carruthers - #113

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection with regards to housekeeping issues, availability of supplies, infection, prevention and control and safety issues.

During the course of the inspection, the inspector spoke with: The Administrator, Director of Care, Environmental Service Manager, Unit Scheduling Clerk, Dietary Staff, Housekeeping Staff, Registered Staff and Personal Support Workers.

During the course of the inspection, the inspector: conducted a walk through of all Resident Home Areas including bedrooms, washrooms, common areas, dining areas and observed meal service.

The following Inspection Protocols were used in part or in whole during this inspection: Housekeeping, Dining Observation, Infection, Prevention and Control and Safe and Secure Inspection Protocols

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

[2] WN
[1] VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with **LTCHA, 2007, S.O. 2007, c. 8, s15 (2) (a)**
Every licensee of a long-term care home shall ensure that,
(a) the home, furnishings and equipment are kept clean and sanitary;

Findings:

1. The refrigerator on first floor dining room had food spilled into the crisper and was not cleaned up during the time of the inspection.
2. Overbed tables used in the dining room for a Resident's table had dried food left on the top and sides.
3. Some resident chairs in the third floor dining room had dried food left on the backs of the chairs.
4. Staff stools used to assist residents during meal service in the dining rooms were soiled with dried food on the bases.
5. Floors in areas throughout the home, both common areas and resident rooms need deep cleaning.

Inspector ID #:	113

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure floors, furnishings and equipment are kept clean and sanitary. This plan is to be implemented voluntarily.

WN #2: The Licensee has failed to comply with **O. Reg 79/10 s. 229(4)**

(1) Every licensee of a long-term care home shall ensure that the infection prevention and control program required under subsection 86 (1) of the Act complies with the requirements of this section.

(4) The licensee shall ensure that all staff participate in the implementation of the program.

Findings:

(1) It was confirmed by the Home's staff that an identified Resident in the Home is allowed to enter the servery unsupervised. This resident is not following the requirements of the LTCH Infection Control Program with proper hand washing and wearing a hair net while in the servery.

Inspector ID #:	113

Additional Required Actions: none

Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** Diane Saunders
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). May 11, 2011