

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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October 27, 2010

Mr. Zafulah Rahaman
Administrator
Leisureworld Caregiving Ctr. - Rockcliffe
3015 Lawrence Ave. East
Scarborough ON M1P 2V7

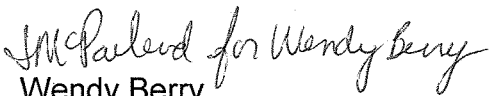
Dear Mr. Rahaman:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 11, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,


Wendy Berry
LTC Home Inspector – Environmental

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

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Licensee Copy/Copie du Titulaire		X Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
August 11, 2010	2010_102_2131_10Au g142414	Complaint Log # O-000442
Licensee/Titulaire		
Vigour Limited Partnership on behalf of Vigour General Partner Inc. 302 Town Centre Blvd., Suite # 200 Markham L3R 0E8 Fax # 905 415 7623 Long-Term Care Home/Foyer de soins de longue durée		
Leisureworld Caregiving Centre- Rockcliffe 3015 Lawrence Avenue East, Scarborough, Ontario M1P 2V7 Fax # 416 264 2914		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Wendy Berry (102)		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection. During the course of the inspection, the inspector(s) spoke with: Administrator, Director of care, Environmental Services Supervisor, 1 Charge Nurse, 3 PSWs, 2 Housekeepers, Visitor, 4 Residents. During the course of the inspection, the inspector(s): toured the home; checked pest control records, staff communication books at nursing stations. The following Inspection Protocols were used in part or in whole during this inspection: Accommodation Services-Housekeeping. X There are no findings of Non-Compliance as a result of this inspection.		



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**Inspection Report
under the *Long-
Term Care Homes
Act, 2007***

**Rapport
d'inspection prévue
le *Loi de 2007 les
foyers de soins de
longue durée***

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:	Date of Report (if different from date(s) of inspection). August 23, 2010