

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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Télécopieur: 613-569-9670



October 14, 2010

Mr. Zafulah Rahaman
Administrator
Leisureworld Caregiving Ctr-Scarborough
130 Midland Avenue
Scarborough ON M1N 4B2

Dear Mr. Rahaman:

Please find enclosed the ***Inspection Report-Public Copy*** for inspections conducted on July 16, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

These inspection reports must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. These reports will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,


Judy Macaulay
LTC Home Inspector - Nursing

C President, Resident's Council
President, Family Council



Inspection Report
under the *Long-Term
Care Homes Act, 2007*

Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
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Licensee Copy/Copie du Titulaire

☒

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Date(s) of inspection/Date de l'inspection July 16, 2010	Inspection No/ d'inspection 2010_104_2789_16Jul084955	Type of Inspection/Genre d'inspection Critical Incident: Line 255
Licensee/Titulaire 2063414 Ontario Limited as General Partner of 2063414 Investment LP 302 Town Centre Blvd., Suite #200 Toronto, ON, L3R 0E8 Fax: 905-415-7623		
Long-Term Care Home/Foyer de soins de longue durée Leisureworld Caregiving Centre – Scarborough 130 Midland Avenue, Scarborough, ON, M1N 4B2 416-264-3704		
Name of Inspector(s)/Nom de l'inspecteur(s) Judy Macaulay (#104)		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection related to 2789-000048-10 report of alleged staff to resident abuse.

During the course of the inspection, the inspector spoke with the Administrator and co- Directors of Care, three PSW staff and the identified resident.

During the course of the inspection, the inspector reviewed this resident's records and the Home's abuse policy.

The following Inspection Protocol was used during this inspection:
Prevention of Abuse

☒ There are no findings of Non-Compliance as a result of this inspection.

☐ Findings of Non-Compliance were found during this inspection.

Signature of Licensee of Designated Representative
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report (if different from date(s) of inspection).



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under the *Long-Term
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Date(s) of inspection/Date de l'inspection July 16, 2010	Inspection No/ d'inspection 2010_104_2789_16Jul084936	Type of Inspection/Genre d'insptection Critical Incident: Line 156
Licensee/Titulaire 2063414 Ontario Limited as General Partner of 2063414 Investment LP 302 Town Centre Blvd., Suite #200 Toronto, ON, L3R 0E8 Fax: 905-415-7623		
Long-Term Care Home/Foyer de soins de longue durée Leisureworld Caregiving Centre – Scarborough 130 Midland Avenue, Scarborough, ON, M1N 4B2 Fax: 416-264-3704		
Name of Inspector(s)/Nom de l'inspecteur(s) Judy Macaulay (#104)		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection related to 2789-000046-10 report of alleged staff to resident abuse.

During the course of the inspection, the inspector spoke with the Administrator and co-Directors of Care, two registered nursing staff and three PSW staff.

During the course of the inspection, the inspector reviewed the identified resident's records and the Home's abuse policy.

The following Inspection Protocol was used during this inspection:
Prevention of Abuse

☒ There are no findings of Non-Compliance as a result of this inspection.

☐ Findings of Non-Compliance were found during this inspection.

Signature of Licensee of Designated Representative
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

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Date(s) of inspection/Date de l'inspection July 16, 2010	Inspection No/ d'inspection 2010_104_2789_16Jul084908	Type of Inspection/Genre d'insptection Critical Incident : Line 93
Licensee/Titulaire 2063414 Ontario Limited as General Partner of 2063414 Investment LP 302 Town Centre Blvd., Suite #200, Toronto, ON, L3R 0E8 Fax: 905-415-7623		
Long-Term Care Home/Foyer de soins de longue durée Leisureworld Caregiving Centre – Scarborough 130 Midland Avenue, Scarborough, ON, M1N 4B2 416-264-3704		
Name of Inspector(s)/Nom de l'inspecteur(s) Judy Macaulay (#104)		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection related to 2789-000045-10 and the loss of a resident's personal belongings.

During the course of the inspection, the inspector spoke with the Administrator and co- Directors of Care.

During the course of the inspection, the inspector reviewed the identified resident's records, the Home's lost and found process and the Home's abuse policy.

The following Inspection Protocol was used during this inspection:
Prevention of Abuse

☒ There are no findings of Non-Compliance as a result of this inspection.

☐ Findings of Non-Compliance were found during this inspection.

Signature of Licensee of Designated Representative
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
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responsabilisation et de la performance du système de santé.

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Date:

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Date(s) of inspection/Date de l'inspection July 16, 2010	Inspection No/ d'inspection 2010_104_2789_16Jul084849	Type of Inspection/Genre d'insptection Critical Incident: Line 80
Licensee/Titulaire 2063414 Ontario Limited as General Partner of 2063414 Investment LP 302 Town Centre Blvd., Suite #200 Toronto, ON, L3R 0E8 Fax: 905-415-7623		
Long-Term Care Home/Foyer de soins de longue durée Leisureworld Caregiving Centre – Scarborough 130 Midland Avenue, Scarborough, ON, M1N 4B2 Fax: 416-264-3704		
Name of Inspector(s)/Nom de l'inspecteur(s) Judy Macaulay (#104)		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection related to 2789-000044-10 report of missing money from an identified resident.

During the course of the inspection, the inspector spoke with the Administrator and co- Directors of Care, and this resident and their family.

During the course of the inspection, the inspector reviewed this resident's records and the Home's abuse policy.

The following Inspection Protocol was used during this inspection:
Prevention of Abuse

☒ There are no findings of Non-Compliance as a result of this inspection.

☐ Findings of Non-Compliance were found during this inspection.

Signature of Licensee of Designated Representative
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title: Date: Date of Report (if different from date(s) of inspection).