



Ministry of Health and
Long-Term Care

Inspection Report under
the Long-Term Care
Homes Act, 2007

Ministère de la Santé et des
Soins de longue durée

Rapport d'inspection
prévues le Loi de 2007 les
foyers de soins de longue

Health System Accountability and Performance
Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Apr 25, 26, 27, May 8, 29, Jun 4, 5, 6, 7, 2012	2012_080189_0014	Complaint

Licensee/Titulaire de permis

2063414 ONTARIO LIMITED AS GENERAL PARTNER OF 2063414 INVESTMENT LP
302 Town Centre Blvd., Suite #200, TORONTO, ON, L3R-0E8

Long-Term Care Home/Foyer de soins de longue durée

LEISUREWORLD CAREGIVING CENTRE - VAUGHAN
5400 Steeles Avenue West, Woodbridge, ON, L4L-9S1

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

NICOLE RANGER (189)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Director of Administration, Social Worker, Assistant Director of Care, Registered Staff, Office Manager

During the course of the inspection, the inspector(s) Reviewed health care records

The following Inspection Protocols were used during this inspection:

~~Responsive Behaviours~~ *Ad Hoc Notes*

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 148. Requirements on licensee before discharging a resident

Specifically failed to comply with the following subsections:

s. 148. (1) Except in the case of a discharge due to a resident's death, every licensee of a long-term care home shall ensure that, before a resident is discharged, notice of the discharge is given to the resident, the resident's substitute decision-maker, if any, and to any other person either of them may direct,

- (a) as far in advance of the discharge as possible; or
- (b) if circumstances do not permit notice to be given before the discharge, as soon as possible after the discharge. O. Reg. 79/10, s. 148 (1).

Findings/Faits saillants :

1. The Licensee failed to ensure that before a resident was discharged, noticed of discharge given to the resident, the resident's substitute decision maker, and to any other person either of them direct (a) as far in advance of the discharge as possible

Resident was admitted to the hospital on February 10th, 2012 .

The home's Social Worker informed inspector on April 26, 2012 that a voice message was left for the POA on March 8, 2012 to inform that the resident is approaching the 30 day medical leave and to call back to discuss. Social Worker informed inspector that he/she was out of the office for the next few days and requested office manager to follow up with POA.

Office manager informed inspector on April 27, 2012 that he/she left a message for the POA to call back the home but did not speak to the POA or contact another family member to follow up. Office Manager informed the inspector that he/she left a message for POA one or two days before the date of discharge.

POA informed Inspector on April 27, 2012 that he/she received the message from the home's Social Worker on March 8, 2012 and returned call to Social Worker that day and left voice message that he/she will be out of town and to contact a family member who is also another POA for follow up. POA informed inspector that he/she also stated in the message to the Social Worker that he/she did not understand what the 30 day medical leave entails. POA informed inspector that upon return from out of town that he/she was informed that the resident was discharged from the home as of March 10, 2012. POA informed inspector that he/she was not informed in advanced of the resident's discharge.

Issued on this 14th day of June, 2012



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Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Nicole Kanf