



Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Inspection Report under the LTC Homes Act, 2007 ☒ Public Copy ☐ Licensee Copy		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée ☐ Copie du Titulaire ☐ Copie de la Publique	
Date(s) of inspection/Date de l'inspection July 23, 24, 2010		Inspection No/ d'inspection 2010 144 2667 23Jul161908	Type of Inspection/Genre d'inspection Complaint #034
Licensee/Titulaire Jarlette Health Services, 689 Young Street, Midland, ON L4R 2E1			
Long-Term Care Home/Foyer de soins de longue durée Manitoulin Lodge, 3 Main Street, Gore Bay, ON P0p 1H0			
Name of Inspector(s)/Nom de l'inspecteur(s) Carolee Milliner (#144)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a complaint inspection The inspection was conducted by one inspector identified above. The inspection occurred on July 23, 24, 2010 with one (1) inspector being present on two (2) days. During the course of the inspection, the inspector spoke with: Administrator, Food Service Supervisor, Restorative Care / RAI MDS Coordinator, Administrative Assistant, one RN, three RPN's and five (5) PSW's. Clinical records were reviewed for two (2) residents. The following Inspection Protocols were used in part or in whole during this inspection: Food Quality Admission & Discharge Skin & Wound Pain 7 Findings of Non-Compliance were found during this inspection. The following action was taken: 7 WN			

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

NON-COMPLIANCE / (Non-respectés)**Definitions/Définitions**

WN – Written Notifications/Avis écrit
VPC – Plan of correction/Plan de redressement
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

WN#1: The Licensee has failed to comply with: LTCHA, 2007, S.O 2007, s6(10)(b):
The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,
(b) the resident's care needs change or care set out in the plan is no longer necessary

Findings:

1. The written plan of care for one resident was not reviewed and revised to include directives to manage the residents change in health status.
2. An interdisciplinary assessment was not completed for one resident to address resident's change in care needs.

Further Inspector Actions:

None

Inspector ID#: 144

Required Compliance Date: Immediately

WN#2: The Licensee has failed to comply with: O. Reg. 79/10, s131(2):
The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber.

Findings:

1. One resident was not administered a physician ordered daily analgesic on three (3) occasions.
2. A second resident was administered medication on two (2) occasions in the absence of a physicians order.

Further Inspector Actions:

None

Inspector ID#: 144

Required Compliance Date: Immediately

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN#3: The Licensee has failed to comply with: O. Reg. 79/10, s25(1)(a):

Every licensee of a long-term care home shall ensure that,

(a) the assessments necessary to develop an initial plan of care under subsection 6 (6) of the Act are completed within 14 days of the resident's admission

Findings:

1. The assessments required to develop the plan of care for one resident were not completed as required.

Further Inspector Actions:

None

Inspector ID#: 144

Required Compliance Date: Immediately

WN#4 The licensee has failed to comply with O. Reg. 79/10, s24(9)(a):

The licensee shall ensure that the resident is reassessed and the care plan is reviewed and revised when,

(a) the resident's care needs change

Findings:

1. One resident's skin & wound condition was not reassessed after July 9/10 to identify three (3) areas of impaired skin integrity.

Further Inspector Actions:

None.

Inspector ID#: 144

Required Compliance Date; Immediately

WN#5: The Licensee has failed to comply with: O. Reg. 79/10, s50(2)(b)(iv):

Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds,

(iv) is reassessed at least weekly by a member of the registered nursing staff, if clinically indicated

Findings:

1. Weekly skin & wound assessments by registered staff have not been completed for one resident.

Further Inspector Actions:

None

Inspector ID#: 144

Required Compliance Date: Immediately

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraph 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN#6: The Licensee has failed to comply with: O. Reg. 79/10, s52(2):

Every licensee of a long-term care home shall ensure that when a resident's pain is not relieved by initial interventions, the resident is assessed using a clinically appropriate assessment instrument specifically designed for this purpose.

Findings:

1. Documentation in the clinical record of one resident includes complaints of pain. As of the date of inspection, a pain assessment has not been completed.

Further Inspector Actions:

None

Inspector ID#: 144

Required Compliance Date: Immediately

WN#7: The Licensee has failed to comply with: O. Reg. 79/10, s231(b):

**Every licensee of a long term care home shall ensure that,
(b) the resident's written record is kept up to date at all times.**

Findings:

1. Review of the medication record for one resident reveal multiple omissions of registered staff signature to confirm one (1) medication was administered as ordered by the physician.

Further Action:

None.

Inspector ID#: 144

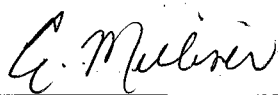
Required Compliance Date: Immediately

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraph 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Signature of Licensee or Designated Representative Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
		
Title:	Date:	Date of Report (if different from date(s) of inspection). August 18, 2010