



Ministry of Health and
Long-Term Care

Inspection Report under
the Long-Term Care
Homes Act, 2007

Ministère de la Santé et des
Soins de longue durée

Rapport d'inspection
prévus le Loi de 2007 les
foyers de soins de longue

Health System Accountability and Performance

Division

Performance Improvement and Compliance Branch

Division de la responsabilisation et de la

performance du système de santé

Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
May 29, 30, 31, Jun 1, 2012	2012_038197_0016	Complaint

Licensee/Titulaire de permis

UNITED COUNTIES OF LEEDS AND GRENVILLE

746 County Road 42, P.O Box 100, ATHENS, ON, K0E-1B0

Long-Term Care Home/Foyer de soins de longue durée

MAPLE VIEW LODGE

746 COUNTY ROAD, 42 EAST, P.O. BOX 100, ATHENS, ON, K0E-1B0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

JESSICA PATTISON (197)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Nutrition Manager, Food Service Workers, Registered Practical Nurses and Personal Support Workers.

During the course of the inspection, the Inspector(s) reviewed the following - dietary department work schedule, qualifications of select food service workers, resident charts, fluid and snack pass documentation record form, Spring/Summer snack menu, student work routine/schedule, the dietary student job description and production sheets for May 2012. The inspector also observed supper meal preparation and evening snack delivery.

The following Inspection Protocols were used during this inspection:

Food Quality

Sufficient Staffing

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 78. Training and qualifications

Specifically failed to comply with the following subsections:

s. 78. (1) Every licensee of a long-term care home shall ensure that food service workers hired on or after the day this section comes into force, other than cooks to whom section 76 applies, have successfully completed or are enrolled in a Food Service Worker program at a college established under the Ontario Colleges of Applied Arts and Technology Act, 2002 or a Food Service Worker program provided by a registered private career college and approved by the Superintendent of Private Career Colleges under the Private Career Colleges Act, 2005. O. Reg. 249/10, s. 2.

s. 78. (4) Subsection (1) does not apply with respect to,

- (a) students hired on a seasonal or part-time basis, who have successfully completed a food handler training program;
- (b) persons who meet the qualifications in subsection 75 (2) or 76 (2); or
- (c) persons who have a post-secondary diploma in food and nutrition management or a post-secondary degree in food and nutrition. O. Reg. 79/10, s. 78 (4).

Findings/Faits saillants :

1. The licensee has failed to comply with O. Reg. 79/10, s. 78 in that they have not ensured that students hired on a seasonal or part-time basis have successfully completed a food handler training program. O. Reg. 79/10, s. 78(5) defines food handler training program as the food handler training program offered or approved by the board of health for the public health unit in which the long-term care home is located. During an interview on May 30, 2012, the Nutrition Manager indicated that the home employs five dietary students and further stated that two of the five students, S100 and S101, have not completed a food handler training program. The Nutrition Manager also indicated that students S100 and S101 have been employed by the home since Summer 2011 and the schedule shows that they both work regularly on weekends and evenings. During an interview with student S100 on May 30, 2012, it was confirmed that he/she had not yet completed a food handler training program.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that all students hired on a seasonal or part-time basis have successfully completed a food handler training program, to be implemented voluntarily.



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Issued on this 1st day of June, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Jessica Patten, RD