

**Ministry of Health and Long-Term Care**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch**Ministère de la Santé et des Soins de longue durée**Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformitéLondon Service Area Office
491 King Street, 4th Floor
London ON N6B 1R8Telephone: 519-675-7680
Facsimile: 519-675-7685Bureau régional de services de London
491, rue King, 4^{ième} étage
London ON N6B 1R8Téléphone: 519-675-7680
Télécopieur: 519-675-7685

Inspection Report under the LTC Homes Act, 2007		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée	
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Date(s) of inspection/Date de l'inspection August 4, 2010	Inspection No/ d'inspection 2010-137-8537- 04Aug063857	Type of Inspection/Genre d'inspection Complaints (L-00212; L-00387)	
Licensee/Titulaire St. Joseph's Health Care, London 268 Grosvenor St., P.O. Box 5777 London, ON N6A 4V2			
Long-Term Care Home/Foyer de soins de longue durée Marian Villa 200 College Ave., P.O. Box 5777 London, ON N6A 1Y1			
Name of Inspector(s)/Nom de l'inspecteur(s) Joan Woodley (#172) and Marian C. Mac Donald (#137)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct two Complaint inspections. The inspection was conducted by the two inspectors identified above. The inspection occurred on August 4, 2010 with both inspectors being present on that day. During the course of the inspection, the inspectors spoke with: Director of Care, registered staff, PSW's and residents. The following Inspection Protocols were used in part or in whole during this inspection: Dignity, Choice and Privacy; Dining Observation; Snack Observation; No Findings of Non-Compliance were found during this inspection.			

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Plan of correction/Plan de redressement
DR – Director Referral/Régisseur envoye
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

There were no findings of non-compliance identified during this inspection.

Signature of Licensee or Designated Representative
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title:

Date:

Marion C. MacDonald
Date of Report (if different from date(s) of inspection).

August 9, 2010