



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prevue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London, ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^e étage
London, ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé

Direction de l'amélioration de la performance et de la
conformité

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

**Date(s) of inspection/Date de
l'inspection**
September 22, 2010

Inspection No/ d'inspection
2010-145-9613-20Sep-151911

Type of Inspection/Genre d'inspection
Follow-up to Jan. 7/09 visit

Licensee/Titulaire

The Corporation of the County of Lambton
789 Broadway Street, Wyoming, Ontario, N0N 1T0

Long-Term Care Home/Foyer de soins de longue durée

Marshall Gowland Manor
749 Devine Street, Sarnia, Ontario, N7T 1X3

Name of Inspector(s)/Nom de l'inspecteur(s)

Karin Mussart, #145

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a follow-up relating to previously issued Unmet Standards and Criteria relating to maintenance issues in the Home .

During the course of the inspection, the inspector spoke with: The Administrator.

During the course of the inspection, the inspector: Reviewed policies and procedures relating to maintenance and inspected resident rooms and common areas.

The following Inspection Protocols were used during this inspection: Accommodation Services- Maintenance

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraph 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.15 (2)(c).

Every licensee of a long-term care home shall ensure that,

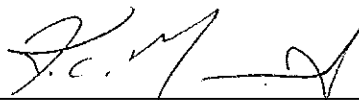
(c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

Findings:

Observed sporadically in all resident areas, walls, doors and door frames that were damaged. Flooring in hallways was noted to bubbling on the 2nd Floor. This presents a tripping hazard to residents.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.



Title:

Date:

Date of Report (if different from date(s) of inspection).
September 27, 2010