



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton, ON L8P 4Y7

Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ième} étage
Hamilton, ON L8P 4Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 905-546-8294
Facsimile: 905-546-8255

Téléphone: 905-546-8294
Télécopieur: 905-546-8255

☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date of inspection/Date de l'inspection 02 and 17 November 2010	Inspection No/ d'inspection 2010_127_2844_02Nov095629	Type of Inspection/Genre d'inspection Critical Incident (H-02100)
Licensee/Titulaire Revera Long Term Care Inc., 55 Standish Court, 8 th Floor, Mississauga ON L5R 4B2		
Long-Term Care Home/Foyer de soins de longue durée The Meadows Long Term Care Centre, 12 Tranquility Avenue, Ancaster ON L9G 5C2		
Name of Inspector(s)/Nom de l'inspecteur(s) Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		

Inspection Summary / Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection.

During the course of the inspection, the inspector spoke with the administrator, director of care and the environmental services manager.

During the course of the inspection, the inspector undertook a visual inspection of mechanical lifts in the home, reviewed and took copies of portions of the resident's file/plan of care, the home's incident report and preventive maintenance/safety audit reports for mechanical lifts.

The following Inspection Protocols were used during this inspection:

- Accommodation Services - Maintenance

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

NON-COMPLIANCE / Non-respectés

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régleur envoyé
CO – Compliance Order/Ordre de conformité
WAO – Work and Activity Order/Ordre: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prevue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s. 90(2)(a):

90. (2) The licensee shall ensure that procedures are developed and implemented to ensure that,
 (a) electrical and non-electrical equipment, including mechanical lifts, are kept in good repair, and maintained and cleaned at a level that meets manufacturer specifications, at a minimum;

Findings:

02 November 2010

An identified resident was being transferred from bed to wheelchair in October 2010 via a mechanical lift with 2 staff members present. The sling came undone and the resident slid out. The resident received injuries as a result. The sling and lift were tagged out of service immediately following the incident. An inspection of other slings in the home revealed that two others had a similar fault with the clips as did the one involved in the incident. Those slings were also removed from service at that time.

17 November 2010 - Lifts are inspected and load-tested annually by ARJO-Huntleigh. The last inspection by ARJO-Huntleigh for all lifts was February 2010. Otherwise, lifts are inspected by the staff on every shift before use.

It is not possible to determine if the clip on the sling used for the identified resident was defective before the lift or if it became defective during the lift of October 2010. However, two other slings with an identical defect were discovered on the same day.

Signature of Licensee or Representative of Licensee
 Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
 representative/Signature du (de la) représentant(e) de la Division de la
 responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report (if different from date(s) of inspection).

16 December 2010