

Ministry of Health
and Long-Term Care

Ministère de la Santé
et des Soins de longue durée



Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Toronto Service Area Office

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Toronto

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DEC 06 2010

Ms. Natasha Murray
Administrator
North Park Nursing Home
450 Rustic Road
North York, ON M6L 1W9

Dear Ms. Murray:

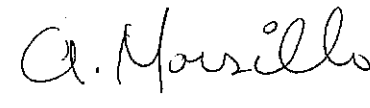
Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted **October 5, 6, 7, 8, 12, 2010** under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the Toronto Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,


for Saran Daniel-Dodd
LTC Homes Inspector


for Susan Lui
LTC Homes Inspector



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public		
Date(s) of inspection/Date de l'inspection Oct. 5, 6, 7, 8, 12, 2010	Inspection No/ d'inspection 2010_178_909_14Oct141912	Type of Inspection/Genre d'inspection Complaint T-2150
Licensee/Titulaire North Park Nursing Home Limited, 438 Rustic Road, North York, ON, M6L 1W9		
Long-Term Care Home/Foyer de soins de longue durée North Park Nursing Home, 450 Rustic Road, North York, ON, M6L 1W9		
Name of Inspector(s)/Nom de l'inspecteur(s) Saran Daniel-Dodd 116, Susan Lui 199		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection. During the course of the inspection, the inspector(s) spoke with: Home Administrator, Director of Care, Vice President Assured Care, CCAC Supervisor of Placement, and CCAC Senior Manager. During the course of the inspection, the inspector(s): reviewed resident files. The following Inspection Protocols were used in part or in whole during this inspection: ☐ There are no findings of Non-Compliance as a result of this inspection. ☒ Findings of Non-Compliance were found during this inspection. The following action was taken: 1 WN 1 VPC		



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s. 148 (2) (b).

Before discharging a resident under subsection 145 (1), the licensee shall, in collaboration with the appropriate placement co-ordinator and other health service organizations, make alternative arrangements for the accommodation, care and secure environment required by the resident;

Findings: Identified resident was discharged from North Park while in hospital. No alternative accommodations had been arranged for the resident's care. No collaboration took place with the placement co-ordinator or with the hospital, prior to discharge of the resident.

Inspector ID #: 116, 199

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with the regulation requiring that before discharging a resident, the licensee, in collaboration with the appropriate placement co-ordinator and other health service organizations, make alternative arrangements for the accommodation, care and secure environment required by the resident, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: (if different from date(s) of inspection).

Oct 22, 2010



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Long-Term Care**

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des Soins de longue durée**

**Inspection Report
under the *Long-
Term Care Homes
Act, 2007***

**Rapport
d'inspection prévue
le *Loi de 2007 les
foyers de soins de
longue durée***