Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prevue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Date of inspection/Date de l'inspection	**Inspection No/ d'inspection**	**Type of Inspection/Genre d'inspection**
07 December 2010	2010_127_9610_07Dec100949	Complaint (H-02767)

Licensee/Titulaire

The Regional Municipality of Niagara, 2201 St. David's Road, Thorold ON L2V 4T7

Long-Term Care Home/Foyer de soins de longue durée

Northland Pointe, 2 Fielden Avenue, Port Colborne, ON L3K 6G4

Name of Inspector(s)/Nom de l'inspecteur(s)

Richard Hayden, LTC Homes Inspector – Environmental Health #127

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection regarding housekeeping in the Lakeside resident home area and a follow up inspection regarding the following previously identified non-compliance:

Complaint Inspection #509 – 22 June 2010

- unmet criteria: O2.1

Complaint Inspection (H-00587) – 24 August 2010

- LTCHA, 2007, S.O. 2007, c. 8, s. 6 (7)

During the course of the inspection, the inspector spoke with the administrator, nursing staff and housekeeping staff.

During the course of the inspection, the inspector undertook a visual inspection of common and dining rooms in all resident home areas.

The following Inspection Protocols were used during this inspection:

- Accommodation Services – Housekeeping

☒ No findings of Non-Compliance were found during this inspection.

CORRECTED NON-COMPLIANCE / Non-respects à Corrigé				
REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
LTCHA, 2007, S.O. 2007, c. 8, s. 6 (7)			Complaint Inspection (H-00587) – 24 August 2010	127
O2.12, LTC Homes Program Manual now found in *LTCHA, 2007*, c.8., s.15(2)(a) and O. Reg. 79/10, s.87(2)(a)(ii)			Complaint Inspection #509 – 22 June 2010	127

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: Date:	Date of Report (if different from date(s) of inspection). 13 December 2010