Ontario

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministére de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Mar 5, 6, 7, 8, 9, 2012	2012_128138_0010	Complaint

Licensee/Titulaire de permis

COMMUNITY LIFECARE INC
1955 Valley Farm Road, 3rd Floor, PICKERING, ON, L1V-1X6

Long-Term Care Home/Foyer de soins de longue durée

PARISIEN MANOR NURSING HOME
439 SECOND STREET EAST, CORNWALL, ON, K6H-1Z2

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

PAULA MACDONALD (138)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the administrator, the director of care, the nutrition care manager, personal support workers, cooks, residents, and the president of the home's resident council.
Three complaint inspections were conducted.
The inspection occurred on site March 6-7, 2012.

During the course of the inspection, the inspector(s) toured the food production area, reviewed menus and food production sheets, observed meal preparation, observed a lunch dining service, reviewed several documents provided by the home's nutritional care manager, and reviewed several resident health care records.

The following Inspection Protocols were used during this inspection:

Dining Observation

Food Quality

Nutrition and Hydration

Findings of Non-Compliance were found during this inspection.

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NON-COMPLIANCE / NON-RESPECT DES EXIGENCES	
Legend WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	Legendé WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care

Specifically failed to comply with the following subsections:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

Findings/Faits saillants :

1. A resident received a food item that was not the correct texture as per his/her plan of care and had a choking episode while eating this food item.
2. The resident was assessed by the home's dietitian to have difficulties chewing and swallowing and was care planned to receive a total minced diet as an intervention. According to progress notes, the resident experienced a choking episode and care was provided.
3. The home's dietitian confirmed in the resident's progress notes that food provided was not consistent with his/her diet texture requirements.
4. Review of the home's menu demonstrated expectations for texture modified diets.
5. The home's investigation into the incident lead to disciplinary actions for a staff member.
6. It was observed during the course of the inspection that no further incident had occurred and the resident received food according to his/her care plan.

Issued on this 9th day of March, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Paula MacDonald