



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

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Date of inspection/Date de l'inspection 14 January 2011	Inspection No/ d'inspection 2011_127_2700_14Jan090720	Type of Inspection/Genre d'inspection Follow-up # H-00139
Licensee/Titulaire The Parkview Health Care Partnership on behalf of 593405 Ontario Limited as General Partner, 284 Sunset Drive, Oakville ON L6L 3M4		
Long-Term Care Home/Foyer de soins de longue durée Parkview Nursing Centre, 545 King Street West, Hamilton ON L8P 1C1		
Name of Inspector(s)/Nom de l'inspecteur(s) Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		
Inspection Summary / Sommaire d'inspection		
The purpose of this inspection was to conduct a follow-up inspection regarding the following previously identified non-compliance: Follow-up Inspection - 14 January 2010 – unmet criterion O2.1, O3.1 and M3.23 During the course of the inspection, the inspector spoke with the administrator; director of resident services and associate administrator; maintenance person; housekeeping staff; nursing staff and residents. During the course of the inspection, the inspector inspected all resident home areas where previous non-compliance was identified. The following Inspection Protocols were used during this inspection: • Accommodation Services – Housekeeping • Accommodation Services – Maintenance • Infection Prevention and Control ☒ Findings of Non-Compliance were found during this inspection. The following action was taken: 1 WN 1 VPC Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.		

NON-COMPLIANCE / Non-respectés

Definitions/Définitions

WN – Written Notifications/Avs écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoye
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prevue le paragraph 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with *LTCHA, 2007*, S.O. 2007, c.8, s15(2)(c)

Every licensee of a long-term care home shall ensure that, the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

Findings:

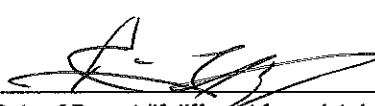
14 January 2011

1. 2nd floor baseboards were damaged and/or had the paint chipped off.
2. 3rd floor baseboards and doorframes were damaged and/or had the paint chipped off.
3. 4th floor baseboards, handrails, doors and doorframes were damaged and/or had the paint chipped off.
4. South stairwell had 15 to 20 damaged floor tiles that were cracked and/or had pieces missing.
5. Carpet near and around the nursing station on all floors was heavily stained and not maintained. The carpet was so badly stained that it is no longer possible to remove the stains with any amount of cleaning.

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction, to be implemented voluntarily, for achieving compliance with maintaining the home, specifically the flooring, baseboards, handrails, doors and door frames, in a good state of repair.

CORRECTED NON-COMPLIANCE / Non-respects à Corrigé				
REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
O2.1 , LTC Homes Program Manual now found in <i>LTCHA, 2007, c.8.</i> ,			Follow-up Inspection - 14 January 2010	127
O3.1 , LTC Homes Program Manual now found in <i>LTCHA, 2007, c.8.</i> ,			Follow-up Inspection - 14 January 2010	127
M3.23 , LTC Homes Program Manual now found in <i>LTCHA, 2007, c.8.</i> ,			Follow-up Inspection - 14 January 2010	127

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:			
Date:		Date of Report (if different from date(s) of inspection). <i>07 March 2011</i>	