



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ième} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date(s) of inspection/Date de l'inspection

December 21, 2010

Inspection No/ d'inspection

2010_191_1930_21Dec161105

Type of Inspection/Genre d'inspection

Complaint L-01756

Licensee/Titulaire

PeopleCare Stratford Inc., 198 Mornington Street, Stratford, ON N5A 5G3

Long-Term Care Home/Foyer de soins de longue durée

People Care Centre, 198 Mornington Street, Stratford, ON N5A 5G3

Name of Inspector(s)/Nom de l'inspecteur(s)

Kim White #191

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an inspection as a result of an anonymous complaint regarding the care of a diabetic resident.

During the course of the inspection, the inspector spoke with: The Administrator/Director of Care, RAI Coordinator, three Registered staff, one Personal Support Worker and two residents.

During the course of the inspection, the inspector: reviewed three resident files and facility policy and procedures specific to diabetes as well as the Dietary Manual.

The following Inspection Protocols were used in part or in whole during this inspection:
Personal Support Services.

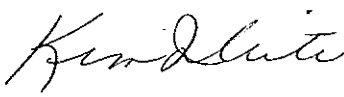
☒ There are no findings of Non-Compliance as a result of this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:	Date of Report: (if different from date(s) of inspection). December 23, 2010