



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Date(s) of inspection/Date de l'inspection January 26 and 27, 2011	Inspection No/ d'inspection 2011_117_8595_26Jan095743	Type of Inspection/Genre d'inspection Critical Incident Log # O-000133
Licensee/Titulaire The Perley and Rideau Veterans Health Centre 1750 Russell Rd Ottawa, ON		
Long-Term Care Home/Foyer de soins de longue durée The Perley and Rideau Veterans Health Centre 1750 Russell Rd Ottawa, ON		
Name of Inspector(s)/Nom de l'inspecteur(s) Lyne Duchesne #117		
Inspection Summary/Sommaire d'inspection		

The purpose of this inspection was to conduct a critical incident inspection related to the improper treatment of a resident that results in harm or risk of harm to a resident. This is in relation to the interactions between two residents of the Perley Rideau Veterans Health Centre..

During the course of the inspection, the inspector spoke with the home's Chief Executive Office, the home's Manager of Clinical Practice; to the home's Psychogeriatric Registered Nurse, to an Assistant Program Manager, to a Registered Practical Nurse, to four Personal Support Workers and to two residents.

During the course of the inspection, the inspector reviewed two residents health care records, reviewed the a resident care unit's 24-hour shift reports, reviewed a resident care unit's in/out sign book and looked at two resident rooms.

The following Inspection Protocols were during this inspection:

- Prevention of Abuse, Neglect and Retaliation
- Responsive Behaviours

There are no findings of Non-Compliance found during this inspection

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: (if different from date(s) of inspection).

January 28, 2010