

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
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**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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November 8, 2010

Ms. Deborah Skeaff
Administrator
Picton Manor Nursing Home
9 Hill Street
P.O. Box 920
Picton ON K0K 2T0

Dear Ms. Skeaff:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 17 to 19, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in cursive script, appearing to read "Wendy Berry".

Wendy Berry
LTC Home Inspector – Environmental Health

- c President, Resident's Council
- President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection August 17, 18, 19, 2010	Inspection No/ d'inspection 2010_102_935_16Aug 162735; 2010_113_935_16Aug 162359	Type of Inspection/Genre d'inspection Complaint (#O-000490)
Licensee/Titulaire Seniorscare Operations (HCL) LP, 113 Yorkville Avenue Suite 300 Toronto, Ontario M5R 1C1 fax 416 960 5524 Long-Term Care Home/Foyer de soins de longue durée Picton Manor, 9 Hill Street PO Box 920 Picton, Ontario K0K 2T0 fax 613 476 5240 Name of Inspector(s)/Nom de l'inspecteur(s) Wendy Berry (102) and Jane Carruthers (113)		
Inspection Summary/Sommaire d'inspection		



The purpose of this inspection was to conduct a complaint inspection related to infection prevention and control.

During the course of the inspection, the inspectors spoke with the Director of Care, several registered and non registered Nursing staff, several Housekeeping staff.

During the course of the inspection, the inspectors visited both the 1st and 2nd floors of resident care; reviewed 2 residents' charts; reviewed the Infection Prevention and Control program and related documentation; reviewed Ministry of Labour 2009 and 2010 inspection reports that were available within the home.

The following Inspection Protocol was used during this inspection: Infection Prevention and Control.

2 Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with The Long Term Care Homes Program Manual Standards and Criteria

Criterion M3.7: Unusual occurrences shall be reported according to Ministry policy.

Findings:

1. The Ministry did not receive an unusual occurrence report related to an apparent outbreak (undeclared) of upper respiratory infections affecting 33 residents during the months of March to May 2010.



2. The Professional Advisory Committee ("PAC") binder contained meeting minutes for a quarterly "PAC" meeting held June 30, 2010. Included with the minutes was an undated document titled "Review of Infections", which identified that "There were 33 upper respiratory infections with the greatest number being in April
3. Surveillance records titled "Picton Manor Nursing Home Monthly Infection Report" for the months of March, April, and May 2010, identify 33 residents with "URI" (upper respiratory infection), with 15 residents having a date of onset during April 2010.

Inspector ID #: 102 and 113

WN # 2 The Licensee has failed to comply with LTCHA 2007, S.O. 2007, c.8, s. 86
(2)The infection prevention and control program must include,
(b)measures to prevent the transmission of infections.

Findings:

Measures were not taken to prevent the transmission of infection. On August 18, 2010, the Director of Care confirmed that sinks in residents' washrooms on the 2nd floor, were being used by staff, for the rinsing of soiled bedpans and urinals.

Inspector ID #: 102 and 113

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report

Valdy Beny
October 5, 2010