



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
May 29, 2013	2013_200148_0020	O-000268- 13	Complaint

Licensee/Titulaire de permis

MEDLAW CORPORATION LIMITED
42 Elgin Street, Thornhill, ON, L3T-1W4

Long-Term Care Home/Foyer de soins de longue durée

PINECREST NURSING HOME (2731)
3418 County Road 36, R.R. #2, BOBCAYGEON, ON, K0M-1A0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

AMANDA NIXON (148)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): May 22, 28 and 29, 2013, off-site.

During the course of the inspection, the inspector(s) spoke with Administrator and Director of Care.

During the course of the inspection, the inspector(s) reviewed staffing schedules and staffing qualifications for the dietary department.

The following Inspection Protocols were used during this inspection:
Sufficient Staffing



Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 78. Training and qualifications



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Specifically failed to comply with the following:

s. 78. (1) Every licensee of a long-term care home shall ensure that food service workers hired on or after the day this section comes into force, other than cooks to whom section 76 applies, have successfully completed or are enrolled in a Food Service Worker program at a college established under the Ontario Colleges of Applied Arts and Technology Act, 2002 or a Food Service Worker program provided by a registered private career college and approved by the Superintendent of Private Career Colleges under the Private Career Colleges Act, 2005. O. Reg. 249/10, s. 2.

Findings/Faits saillants :



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1. The licensee has failed to comply with O.Reg 79/10 s. 78 (1), in that the licensee did not ensure that all food service workers hired after July 1, 2010, have successfully completed or are enrolled in a Food Service Worker program at a college established under the Ontario Colleges of Applied Arts and Technology Act, 2002 or a Food Service Worker program provided by a registered private career college and approved by the Superintendent of Private Career Colleges under the Private Career Colleges Act, 2005.

Staff member #101 was hired on a specified date into a part time position in the home's Laundry department. On a specified date, Staff member #101 began to work occasional food service worker shifts in the dietary department. A review of the dietary department staffing schedule for April 24, 2013 to May 22, 2013 indicates that Staff member #101 has worked several food service worker shifts. The Administrator of the home, reported to Inspector #148 that staff member #101 has been offered a part time food service worker position.

Staff member #102 was hired on a specified date to work as a food service worker in the home's dietary department. A review of the dietary department staffing schedule for April 24, 2013 to May 22, 2013 indicates that Staff member #102 has worked several food service worker shifts.

The Administrator stated that Staff member #101 and #102 have not completed and are not currently enrolled in any Food Service Worker program. Staff members #101 and #102 do not meet the exclusion criteria, set out in O.Reg 79/10, s.76(4).

The Administrator reported to Inspector #148 that both Staff members #101 and #102 are willing to complete the Food Service Worker program and that the home will be working with the staff members to ensure enrollment into an appropriate program. [s. 78. (1)]



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Issued on this 10th day of June, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Amandine RD LTC Inspector