

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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January 12, 2011

Ms. Sandra Brow
Administrator
Pleasant Meadow Manor
99 Alma Street
P.O. Box 426
Norwood ON K0L 2V0

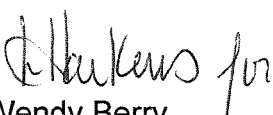
Dear Ms. Brow:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on November 18, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely


Wendy Berry
LTC Home Inspector – Environmental Health

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
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Licensee Copy/Copie du Titulaire		X Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
November 18, 2010	2010_102_2761_18Nov090836	Complaint Log # O-001517
Licensee/Titulaire Omni Health Care Limited Partnership on behalf of 0760444 B.C. Ltd as General Partner 1840 Landsdowne Street West, Unit 12 Peterborough, Ontario K9K 2M9 Fax # 705 742 9197		
Long-Term Care Home/Foyer de soins de longue durée Pleasant Meadow Manor 99 Alma Street, P.O. Box 426 Norwood, Ontario K0L 2V0 fax # 705 639 5309		
Name of Inspector(s)/Nom de l'inspecteur(s) Wendy Berry (102)		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection related to oxygen equipment malfunction. During the course of the inspection, the inspector spoke with: the Administrator, the Environmental Services supervisor, the charge Registered Nurse (RN), one Registered Practical Nurse (RPN), several Personal Support Workers (PSWs). During the course of the inspection, the inspector: reviewed one resident's chart and progress notes from the MedEcare system, reviewed daily oxygen records for 2010, reviewed the treatment administration record (TAR) for one resident, reviewed oxygen equipment information provided at the Nursing station, observed oxygen equipment provided in the home. The following Inspection Protocol was used during this inspection: Accommodation Services-maintenance. There are no findings of Non-Compliance as a result of this inspection.		



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**Rapport
d'inspection prévue
le *Loi de 2007 les
foyers de soins de
longue durée***

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:	Date of Report: (if different from date(s) of inspection). Dec 17/10

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Sincerely

A handwritten signature in cursive script that reads "Wendy Berry".

Wendy Berry
LTC Home Inspector – Environmental Health

c President, Resident's Council
President, Family Council



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		Licensee Copy/Copie du Titulaire	X Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection	
November 18, 2010	2010_102_2761_18Nov090930	Follow Up Log # O-002704	
Licensee/Titulaire Omni Health Care Limited Partnership on behalf of 0760444 B.C. Ltd as General Partner 1840 Landsdowne Street West, Unit 12 Peterborough, Ontario K9K 2M9 Fax # 705 742 9197			
Long-Term Care Home/Foyer de soins de longue durée Pleasant Meadow Manor 99 Alma Street, P.O. Box 426 Norwood, Ontario K0L 2V0 fax # 705 639 5309			
Name of Inspector(s)/Nom de l'inspecteur(s) Wendy Berry (102)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a follow up inspection related to infection prevention and control identified as an outstanding unmet criterion M3.21 from an Environmental Health referral conducted April 15 and 16, 2010. During the course of the inspection, the inspector spoke with the Administrator, the Environmental Services supervisor, the charge Registered Nurse (RN), one Registered Practical Nurse (RPN), several Personal Support Workers (PSWs). During the course of the inspection, the inspector entered residents' rooms, ensuite washrooms and bathing rooms; examined toothbrush storage practices; electric shaver and nail clipper use and storage. The following Inspection Protocol was used during this inspection: Infection Prevention and Control There are no findings of Non-Compliance as a result of this inspection. Criterion M3.21 is now in compliance.			



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le *Loi de 2007 les
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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:	Date of Report: (if different from date(s) of inspection). <i>Dec 17/10</i> <i>Mindy King</i>