Ontario

# Inspection Report under the *Long-Term Care Homes Act, 2007*

# Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*


**Ministry of Health and Long-Term Care**
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de longue durée**
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

Sudbury Service Area Office
159 Cedar Street, Suite 603
Sudbury ON P3E 6A5

*Telephone:* 705-564-3130
Facsimile: 705-564-3133

Bureau régional de services de Sudbury
159, rue Cedar, Bureau 603
Sudbury ON P3E 6A5

Téléphone: 705-564-3130
Télécopieur: 705-564-3133


☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

| Date(s) of inspection/Date de l'inspection | Inspection No/ d'inspection | Type of Inspection/Genre d'inspection |
|---|---|---|
| May 12 – 13, 2011 | 2011_106_9608_12May151804 | Critical Incident |

**Licensee/Titulaire**
Kenora District Home for the Aged Board of Management
35 Van Horne Avenue, Box 725, Dryden, ON P8N 2Z4

**Long-Term Care Home/Foyer de soins de longue durée**
Princess Court
Princess Street, Box 725, Dryden, ON P8N 2Z4

**Name of Inspector(s)/Nom de l'inspecteur(s)**
Margot Burns-Prouty (106)

## Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector spoke with: Director of Care, RAI Coordinator, Registered Practical Nurses, Personal Support Workers, and Residents

During the course of the inspection, the inspector: Conducted a walk-through of all resident home areas and various common areas, observed care provided to residents in the home, reviewed electronic plans of care, reviewed written plans of care, reviewed progress notes, and interviewed staff members.

The following Inspection Protocols were used during this inspection: Prevention of Falls and Minimizing of Restraints.

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

## NON- COMPLIANCE / (Non-respectés)

**Definitions/Définitions**

**WN** – Written Notifications/Avis écrit
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire
**DR** – Director Referral/Régisseur envoyé
**CO** – Compliance Order/Ordres de conformité
**WAO** – Work and Activity Order/Ordres: travaux et activités

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| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.<br><br>Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) | Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.<br><br>Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi. |

**WN #1:** The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s. 6 (7): The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

**Findings:**

1. The admission progress note for a resident indicates that a resident is to have a bed alarm installed.
2. In the plan of care for a resident, there is an intervention that states, "Install bed alert"
3. The resident had an unwitnessed fall and was found on the floor by staff.
4. A progress note for the resident states, "During check to see why bed alarm did not alert the staff to this fall writer found it at the bedside but not hooked up ie pad to unit and electricity to unit.."
5. The licensee failed to ensure that the bed alarm was installed as specified in a resident's plan of care.

**Inspector ID #:** 106

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| **Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné** | **Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** |
| **Title:** **Date:** | **Date of Report:** October 19, 2011 |