Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4iém étage
Ottawa ON K1S 3J4
Téléphone: 613-569-5602
Télécopieur: 613-569-9670

November 17, 2010

Ms. Michelle Rose
Administrator
Regency Manor Nursing Home
66 Dorset Street, East
Port Hope ON L1A 1E3

Dear Ms. Rose:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 26, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

Kathleen Smid

for Caroline Tompkins
LTC Home Inspector – Nurse

c President, Resident's Council
President, Family Council

Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
August 26 2010	2010_166_2511_26 Aug2526	Critical Incident log # O-000315

Licensee/Titulaire
Provincial Nursing Homes Limited Partnership, 519-250-8715 Fax-519-966-3002
1090 Morand Street,
Windsor,ON
N9G 1J6

Long-Term Care Home/Foyer de soins de longue durée
Regency Manor Nursing Home ,Division of Provincial Nursing Homes Limited Partnership
66 Dorset Street East,
Port Hope, ON
L1A 1E3 905-885-4558 Fax 905-885-7386

Name of Inspector(s)/Nom de l'inspecteur(s)
Caroline Tompkins #166

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident Inspection related to a fall causing injury. During the course of the inspection, the inspector spoke with the Director of Care, the Administrator, the Clinical Coordinator and a Personal Support Worker. The inspector reviewed the closed records of the resident involved in the fall.
The following Inspection Protocol was used during this inspection:
The Falls Inspection Protocol.
There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. October 6/10
Title: Date:	Date of Report: (if different from date(s) of inspection).