

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
Téléphone: 613-569-5602
Télécopieur: 613-569-9670



February 24, 2011

Ms. Michelle Rose
Administrator
Regency Manor Nursing Home
66 Dorset Street, East
Port Hope ON L1A 1E3

Dear Ms. Rose:

Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted on January 12 and 13, 2011 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely

A handwritten signature in cursive script, appearing to read "Kathleen Inid".

Caroline Tompkins
LTC Home Inspector – Nurse

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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☐ Licensee Copy/Copie du Titulaire	☒ Public Copy/Copie Public
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Date(s) of inspection/Date de l'inspection January 12, 13 2011	Inspection No/ d'inspection 2011_166_2511_13Jan144554	Type of Inspection/Genre d'inspection LogO-002967
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Licensee/Titulaire

Provincial Nursing Homes Limited Partnership Fax 519-966-3002
1090 Morand Street,
Windsor, ON
N9G 1J6

Long-Term Care Home/Foyer de soins de longue durée

Regency Manor Nursing Home, Division of Provincial Nursing Homes Limited Partnership
66 Dorset Street,
Port Hope, ON Fax 905-885-7386
L1A 1E3

Name of Inspector(s)/Nom de l'inspecteur(s)

Caroline Tompkins #166

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to resident care.
During the course of the inspection, the inspectors spoke with: the acting administrator, the director of care, 2
personal support workers, a registered practical nurse and the resident care coordinator.
During the course of the inspection, the inspectors: observed the resident and reviewed the resident's clinical
records.
There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:
	Date of Report: (if different from date(s) of inspection). <i>February 15, 2011</i>