

**Ministry of Health and Long-Term Care**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch**Ministère de la Santé et des Soins de longue durée**Division de la responsabilisation et de la performance du système de santé
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Inspection Report under the LTC Homes Act, 2007		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée	
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Date(s) of Inspection/Date de l'inspection July 28, 2010	Inspection No/ d'inspection 2010_187_2760_27Jul 75536	Type of Inspection/Genre d'inspection Complaint L-00032	
Licensee/Titulaire Meritas Care Corporation 567 Victoria Ave Windsor Ontario N9A 4N1			
Long-Term Care Home/Foyer de soins de longue durée Regency Park Long Term Care Home 567 Victoria Ave Windsor Ontario N9A 4N1			
Name of Inspector(s)/Nom de l'inspecteur(s) Brenda Gauld (#187)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a complaint inspection. The inspection was conducted by Brenda Gauld inspector identified above. The inspection occurred on July 28, 2010 with Brenda Gauld inspector being present on that day. During the course of the inspection, the inspector spoke with: Gabriella Hornea, Director of Care, Annemarie White, Administrator and 2 Health Care Aides. A record review was conducted on 2 residents. The following Inspection Protocols were used in part or in whole during this inspection: Responsive Behaviours 1 Finding of Non-Compliance was found during this inspection. The following action was taken: 1 WN			

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Plan of correction/Plan de redressement
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

WN#1: The Licensee has failed to comply with LTCHA, 2007 c.8, s.6(1)(c);

The licensee shall ensure that there is a written plan of care for each resident that sets out, clear directions to staff and others who provide direct care to the resident.

Findings:

1. the plan of care does not indicate a bed alarm for one resident and a yellow velcro strip for another resident.

Inspector ID#: 187

Required Compliance Date: August 10, 2010

Signature of Licensee or Designated Representative
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.



Title:

Date:

Date of Report (if different from date(s) of inspection).