



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
November 17 & 18, 2010	2010_115_2760_17Nov123259	Follow up pre July 1/10 L-01764

Licensee/Titulaire

Meritas Care Corporation, 567 Victoria Ave., Windsor, ON., N9A 4N1

Long-Term Care Home/Foyer de soins de longue durée

Regency Park Long Term Care Home, 567 Victoria Ave., Windsor, ON., N9A 4N1

Name of Inspector(s)/Nom de l'inspecteur(s)

Terri Daly #115

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Follow Up inspection related to unmet standards issued prior to July 1, 2010.

During the course of the inspection, the inspector spoke with: DOC, Dietary Supervisor, 2 registered staff, RAI Coordinator, PSW's, and residents.

During the course of the inspection, the inspector: conducted walkthroughs of the home, observed residents, reviewed residents' clinical records, reviewed policies and procedures and Interdisciplinary CQI.

The following Inspection Protocols were used in part or in whole during this inspection:

Safe & Secure Home Inspection

Medication Inspection

Minimizing of Restraining Inspection Protocol

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN

2 VPC

Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O.Reg.79/10, s.231 (b)
Every licensee of a long-term care home shall ensure that,
(b) the resident's written record is kept up to date at all times.

Findings:

A review of 2nd and 3rd floor TARS found 5 residents with 6 different treatments not kept up to date and signed as completed per order on the treatment sheet.

Inspector ID #: 115

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, ensuring that resident treatments records are kept up to date, completed and signed, at all times, to be implemented voluntarily.

WN #2: The Licensee has failed to comply with O.Reg.79/10, s.134(a)
Every licensee of a long-term care home shall ensure that, when a resident is taking any drug or combination of drugs, including psychotropic drugs, there is monitoring and documentation of the resident's response and the effectiveness of the drugs appropriate to the risk level of the drugs;

Findings:

A review of the 1st floor MARS indicates that from November 1-17, 2010 for 30 of the PRN medications administered did not have the resident response and effectiveness noted.

Inspector ID #: 115

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, ensuring that the resident's response and the effectiveness of the medications are documented, to be implemented voluntarily.

CORRECTED NON-COMPLIANCE Non-respects à Corrigé				
REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
NHA Ch.7 s. A1.11(2) LTC Home Program Manual, now found in LTCHA, 2007, S.O. 2007 c. 8, s.3. (1) 4.				115
NHA Ch.7 s. B3.16 LTC Home Program Manual, now found in LTCHA, 2007, S.O. 2007 c. 8, s.5.				115

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:		Date of Report: (if different from date(s) of inspection). December 6, 2010	