



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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London ON N6B 1R8

Bureau régional de services de London
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London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 2, 2010	2010-190-1149-06Oct123928	Complaint L-00903 Complaint L--1109

Licensee/Titulaire
Richmond Terrace Limited 284 Central Avenue, London N6B 2C8

Long-Term Care Home/Foyer de soins de longue durée
Richmond Terrace 89 Rankin Avenue, Amherstburg N9V 1E7

Name of Inspector(s)/Nom de l'inspecteur(s)

Sandra Fysh, (ID# 190)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to continence care.

During the course of the inspection, the inspector spoke with the Resident, Director of Care, Nurse Manager, Registered Nursing Staff and Personal Support Workers.

During the course of the inspection, the inspector reviewed the clinical record of one resident and reviewed policies related to Continence Care.

The following Inspection Protocol was used in part or in whole during this inspection:
Continence Care and Bowel Management

☒ There are no findings of Non-Compliance as a result of this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:	Date of Report: (if different from date(s) of inspection). <i>October 15, 2010</i>