Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
February 16, 2011	2011_115_1149_16Feb115601	Complaint L-00135

Licensee/Titulaire
Richmond Terrace Limited, 244 Central Ave., London, ON., N6B 2C8

Long-Term Care Home/Foyer de soins de longue durée
Richmond Terrace, 89 Rankin Avenue, Amherstburg, ON., N9V 1E7

Name of Inspector(s)/Nom de l'inspecteur(s)
Terri Daly #115

Inspection Summary/Sommaire d'inspection

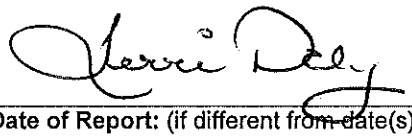
The purpose of this inspection was to conduct a complaint inspection related to care and services.

During the course of the inspection, the inspector spoke with the Director of Care and 1 Registered Practical Nurse.

During the course of the inspection, the inspector reviewed the clinical record of 1 resident.

The following Inspection Protocols were used during this inspection:
Personal Support Services Inspection Protocol

☒ There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title: Date:	Date of Report: (if different from date(s) of inspection). February 25, 2011