



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date de l'inspection September 14, 2010	Inspection No/ d'inspection 2010_121_8555_14Sep222733	Type of Inspection/Genre d'inspection Follow-up to a Critical Incident L-00472 C55-000007-10
Licensee/Titulaire Ritz Lutheran Villa RR%, Mitchell, ON N0K 1N0		
Long-Term Care Home/Foyer de soins de longue durée Ritz Lutheran Villa Part Lot 16, Con. 2, RR5, Mitchell, ON N0K 1N0		
Name of Inspector(s)/Nom de l'inspecteur(s) Elizabeth Elvidge (#121)		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector spoke with: [The Administrator, the Human Resources person, the Director of Care and three residents.

During the course of the inspection, the inspector: Reviewed the Home's investigation of the complaints and reviewed the Home's policies and procedures on abuse.

The following Inspection Protocols were used in part or in whole during this inspection:
Reporting and Complaints

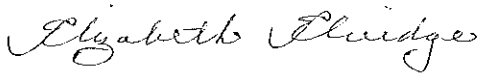
☒ There are no findings of Non-Compliance as a result of this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:	Date of Report: (if different from date(s) of inspection). September 15, 2010