Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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Date(s) of inspection/Date de l'inspection	**Inspection No/ d'inspection**	**Type of Inspection/Genre d'inspection**
September 14, 2010	2010_121_8555_14Sep222733	Follow-up to a Critical Incident L-00472 C55-000007-10

Licensee/Titulaire
Ritz Lutheran Villa
RR%, Mitchell, ON N0K 1N0

Long-Term Care Home/Foyer de soins de longue durée
Ritz Lutheran Villa
Part Lot 16, Con. 2, RR5, Mitchell, ON N0K 1N0

Name of Inspector(s)/Nom de l'inspecteur(s)
Elizabeth Elvidge (#121)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector spoke with: [The Administrator, the Human Resources person, the Director of Care and three residents.

During the course of the inspection, the inspector: Reviewed the Home's investigation of the complaints and reviewed the Home's policies and procedures on abuse.

The following Inspection Protocols were used in part or in whole during this inspection:
Reporting and Complaints

☒ There are no findings of Non-Compliance as a result of this inspection.

]

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Elizabeth Rudge
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). September 15, 2010