Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date de l'inspection	**Inspection No/ d'inspection**	**Type of Inspection/Genre d'inspection**
August 24, 2010	2010-115-2939-24Aug125005	Complaint L10165

Licensee/Titulaire
Chartwell Master Care LP
100 Milverton Drive
Suite 700
Mississauga, ON
L5R 4H1

Long-Term Care Home/Foyer de soins de longue durée
The Royal Oak LTC Ctr.
1750 Division Rd. North
Kingsville, ON
N9Y 4G7

Name of Inspector(s)/Nom de l'inspecteur(s)
Terri Daly #115

Inspection Summary/Sommaire d'inspection

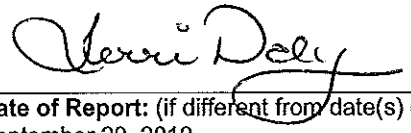
The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector(s) spoke with: the Administrator, Directors of Care, 1 RPN, and 1 PSW.

During the course of the inspection, the inspector(s): reviewed the clinical record of 1 resident, reviewed the monthly infection control stats (UTI's) on all 5 home areas.

The following Inspection Protocols were used in part or in whole during this inspection:
Dignity, Choice and Privacy Inspection Protocol
Infection Prevention and Control Inspection Protocol

☒ There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title: Date:	**Date of Report:** (if different from date(s) of inspection). September 20, 2010