



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ième} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date(s) of inspection/Date de l'inspection August 23, 2010	Inspection No/ d'inspection 2010-115-2939-23Aug134806	Type of Inspection/Genre d'Inspection Complaint L00403
Licensee/Titulaire Chartwell Master Care LP 100 Milverton Drive Suite 700 Mississauga, ON L5R 4H1		
Long-Term Care Home/Foyer de soins de longue durée Royal Oak Long Term Care Centre 1750 Division Road North Kingsville, ON N9Y 4G7		
Name of Inspector(s)/Nom de l'inspecteur(s) Terri Daly #115		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector(s) spoke with: Administrator, Directors of Care, and 1 RPN.

During the course of the inspection, the inspector(s): reviewed resident's clinical records, medication incident reports and education/in-service records.

The following Inspection Protocols were used in part or in whole during this inspection:
Dignity, Choice and Privacy Inspection Protocol

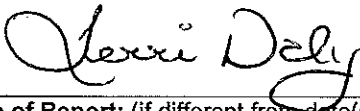
☒ There are no findings of Non-Compliance as a result of this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:	Date of Report: (if different from date(s) of inspection). September 23, 2010