



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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☐ Licensee Copy/Copie du Titulaire			☒ Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection	
September 9, 2010	2010_167_8558_09Sep105440	Complaint- H-00599	
Licensee/Titulaire			
Shalom Manor Long Term Care Home, 12 Bartlett Avenue, Grimsby, Ontario L3M 4N5			
Long-Term Care Home/Foyer de soins de longue durée			
Shalom Manor Long Term Care Home, 12 Bartlett Avenue, Grimsby, Ontario L3M 4N5			
Name of Inspector(s)/Nom de l'inspecteur(s)			
Marilyn Tone # 167			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a complaint inspection.			
During the course of the inspection, the inspector spoke with: The Director of Care, the Acting Administrator and the Admissions' Coordinator at the home.			
During the course of the inspection, the inspector: had discussions regarding the legislation requirements related to refusal of admission.			
The following Inspection Protocols were used during this inspection:			
Admission and Discharge Inspection Protocol.			
☒ Findings of Non-Compliance were found during this inspection. The following action was taken:			
(1) WN			

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: : The Licensee has failed to comply with LTCHA, S.O. 2007, Chapter 8, S.44(14)1

44(14) If a reassessment required under clause (11) (a) has been done since the licensee approved the applicant's admission to the home, the appropriate placement co-ordinator shall give the licensee a copy of the reassessment and the licensee shall review the reassessment in accordance with the following:

1. The licensee may withdraw the approval only in the circumstances set out in clauses (7) (a) to (c), and such a withdrawal may only be made in accordance with the requirements provided for in the regulations.

Findings:

The home's reasons for refusing the identified resident's application for admission to the home do not meet legislative requirements. The home had previously approved the resident to the waiting list for admission to the home. A reassessment was completed and was forwarded to the home, however, when a bed became available at the home, the home withdrew approval for the resident to be admitted. In relation to the reassessment received from the CCAC, the Director of Care and the Admissions Coordinator provided the following reasons for withdrawal of approval for admission to the home.

- 1) The home refused admission because the available room was in a location that the home felt was not appropriate for this identified resident due to the resident's health condition.
- 2) The home refused admission because the applicant was considered to be "heavy care" and the available room was located on a "light care" unit. The "light care" unit does not have the staffing to support the applicant's need for a mechanical lift, as well as to support the applicant's needs regarding personal care.

These reasons do not meet the criteria for refusal of admissions as listed in clauses (7) (a) to (c).

Inspector ID #: 167



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
		
Title:	Date:	Date of Report: November 2, 2010