Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Telephone: 519-675-7680
Facsimile: 519-675-7685

Bureau régional de services de London
291, rue King, 4ième étage
London ON N6B 1R8

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

☐ **Licensee Copy/Copie du Titulaire** ☒ **Public Copy/Copie Public**

Date(s) of inspection/Date de l'inspection	**Inspection No/ d'inspection**	**Type of Inspection/Genre d'inspection**
September 9, 2010	2010_121_2926_08Sep111615	Critical Incident L-00838 CI-2926-000016-10

Licensee/Titulaire
Steeves & Rozema Enterprises Ltd.
265 North Front St., Suite 200, Sarnia, ON N7T 7X1

Long-Term Care Home/Foyer de soins de longue durée
St. Andrews Terrace Long Term Care Community
255 St. Andrews St., Cambridge, ON N1S 1P1

Name of Inspector(s)/Nom de l'inspecteur(s)
Elizabeth Elvidge (#121)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector spoke with: The Administrator and the Manager of Resident Care.
During the course of the inspection, the inspector: Reviewed the Abuse policy and the Plan of Care for the resident involved.

The following Inspection Protocols were used in part or in whole during this inspection:
Reporting and Complaints Inspection Protocol

☒ There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Elizabeth Eldridge
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). September 10, 2010