



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ième} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685



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Public Copy/Copie Public

Date of inspection/Date de l'inspection

November 3, 2010

Inspection No/ d'inspection

2010-137-2926-03Nov091147

Type of Inspection/Genre d'inspection

L-01625

Critical Incident

Licensee/Titulaire

Steeves and Rozema Enterprises Limited, 265 Front Street, Suite 200, Sarnia, ON N7T 7X1

Long-Term Care Home/Foyer de soins de longue durée

Saint Andrew's Terrace LTC Community, 255 St. Andrews Street, Cambridge, ON N1S 1P1

Name of Inspector/Nom de l'inspecteur

Marian C. Mac Donald - # 137

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection related to resident abuse.

During the course of the inspection, the inspector spoke with: Administrator and ADOC.

During the course of the inspection, the inspector: reviewed resident record, Resident Abuse Policy, PSW witness statements, disclosure report and attendance sheet for in-service related to Preventing Resident Abuse, which was held May 13/10.

There were no Inspection Protocols used during this inspection.

☒ There are no findings of Non-Compliance as a result of this inspection.

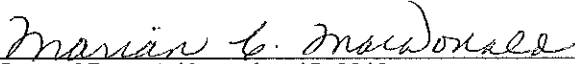
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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:	 Date of Report: November 15, 2010