



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection
prévus le Loi de 2007 les
foyers de soins de longue**

Health System Accountability and Performance
Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la
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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Apr 12, 25, 26, 27, 2012	2012_028102_0023	Complaint
Licensee/Titulaire de permis		
MARYCREST HOME FOR THE AGED 659 Brealey Drive, PETERBOROUGH, ON, K9K-2R8		
Long-Term Care Home/Foyer de soins de longue durée		
ST JOSEPH'S AT FLEMING 659 Brealey Drive, PETERBOROUGH, ON, K9K-2R8		
Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs		
WENDY BERRY (102)		

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Resident Care, Director of Nutrition and Environmental Services, Manager of Environmental Services, a Doctor, Registered and Non Registered Nursing staff, Housekeepers, Dietary Aides/Food Service Workers, Recreation staff, several residents and visitors.

During the course of the inspection, the inspector(s) observed infection prevention and control, pet care and housekeeping practices while touring through resident home areas and communal space on all floors; observed mid day meal services in several resident home areas; reviewed Resident Council Meeting minutes for March 2012; reviewed a number of policies in the Policy and Procedure manuals; reviewed a communications binder that contained memos to staff. The on site inspection occurred on April 25 and 26, 2012.

The following Inspection Protocols were used during this inspection:

Accommodation Services - Housekeeping

Infection Prevention and Control

There are no findings of Non-Compliance as a result of this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



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Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 27th day of April, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs