

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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Télécopieur: 613-569-9670



November 22, 2010

Mrs. Bonnie Ruest
Administrator
St. Joseph's Villa
14 York Street
Cornwall ON K6J 5T2

Dear Ms. Ruest:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on September 13 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in black ink, appearing to read "Kathleen Smid".

Kathleen Smid
LTC Home Inspector – Nurse

c President, Resident's Council
President, Family Council



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

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Licensee Copy/Copie du Titulaire



Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection September 13, 2010	Inspection No/ d'inspection 2010_161_8565_09Sep134925	Type of Inspection/Genre d'inspection Other (Critical Incident) Log # 0-000537
Licensee/Titulaire Religious Hospitalers of St Joseph of Cornwall, Ontario 14 York Street Cornwall, ON K6J 5T2 Fax: 613.933.0163		
Long-Term Care Home/Foyer de soins de longue durée St Joseph's Continuing Care Centre 14 York Street Cornwall K6J 5T2		
Name of Inspector(s)/Nom de l'inspecteur(s) Kathleen Smid (ID#161)		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a critical incident inspection. During the course of the inspection, the inspector spoke with members of the management team including the Executive Director, Resident Care Coordinator as well as a Registered Nurse and the resident involved. During the course of the inspection, the inspector reviewed the health care record of the resident and reviewed the home's Resident Abuse Policy number 11-a-124. The following Inspection Protocol was used in part or in whole during this inspection: Prevention of Abuse and Neglect Inspection Protocol: ☒ There are no findings of Non-Compliance as a result of this inspection.		
Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Kathleen Smid
Title:	Date:	Date of Report: (if different from date(s) of inspection). September 30 2010