Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
November 3, 2010	2010_133_9576_03Nov140528	Complaint – log 0002151

Licensee/Titulaire

The Corporations of the United Counties of Leeds and Grenville, the City of Brockville, the Town of Gananoque and the Town of Prescott,
C/o St. Lawrence Lodge
1803 County Road 2, East
Bag Service 1130
Brockville Ontario
K6V 5W2

Fax 613-345-1029

Long-Term Care Home/Foyer de soins de longue durée

St. Lawrence Lodge,
1803 County Road 2, East
Bag Service 1130
Brockville Ontario
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Fax 613-345-1029

Name of Inspector(s)/Nom de l'inspecteur(s)

Jessica Lapensee (#133)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection about the licensee's infection prevention and control program related to scabies and how the licensee managed a resident when she presented with a new rash on September 26th 2010.

During the course of the inspection, the inspector spoke with the Acting Director of Care, the Assistant Director of Care and Infection Control Coordinator, a Registered Practical Nurse and a resident.

During the course of the inspection, the inspector reviewed the resident's health care record and reviewed the licensee's "Procedure for Scabies Surveillance and Management", the "Protocol for Scabies Treatment or Re-Treatment of Individual Cases", the "Q&A" related to Scabies, a Memorandum related to "Residents on Precautions" dated 10-10-14 and a written communication to all staff from the Infection Control Coordinator about what to do when a resident presents with a new suspicious rash.

The following Inspection Protocols was used this inspection:
Infection Prevention and Control

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN
1 VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O.Reg. 79/10, s. 8 (1) Where the Act or this Regulation requires the licensee of a long term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure the plan, policy, protocol, procedure, strategy or system,
(b) is complied with.

Findings:

1) The Acting Director of Care, Assistant Director of Care/Infection Control Coordinator and a Registered Practical Nurse told the inspector that when a resident presents with a new rash, that resident is put on contact precautions and a skin scraping is done to verify if the rash is due to a scabies infestation. This strategy was however not complied with in the case of one resident who presented with an extensive rash on their torso, abdomen and both arms on September 26th, 2010. On October 4th 2010, the resident's family member requested that a skin scraping be done of the resident's affected skin. A scraping was done and the resident was placed on contact precautions that day. The skin scraping revealed that the resident did have a scabies infestation.

Inspector ID #:	133

Additional Required Actions: [

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with ensuring that staff comply with the Home's strategy for managing residents who present with a new rash, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** Jessica Lapensée
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). November 24, 2010