Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton, ON L8P 4Y7

Telephone: 905-546-8294
Facsimilie: 905-546-8255

Bureau régional de services de Hamilton
119, rue King Quest, 11iém étage
Hamilton, ON L8P 4Y7

Téléphone: 905-546-8294
Télécopieur: 905-546-8255

Inspection Report under the LTC Homes Act, 2007 ☒ Public Copy ☐ Licensee Copy	Rapport d'inspection prevue de le Loi de 2007 les foyers de soins de longue durée ☐ Copie du Titulaire ☐ Copie de la Publique	
Date(s) of inspection/Date de l'inspection August 24, 26, 2010	**Inspection No/ d'inspection** 2010_150_8569_24Aug105614	**Type of Inspection/Genre d'insptection** Complaint– Log # 0-142
Licensee/Titulaire **St Patrick's Home of Ottawa Inc., 2865 Riverside Drive, Ottawa, Ontario, K1V 8N5, Fax 613-731-4056**		
Long-Term Care Home/Foyer de soins de longue durée **St Patrick's Home, 2865 Riverside Drive, Ottawa, Ontario, K1V 8N5, Fax 613-731-4056**		
Name of Inspector/Nom de l'inspecteur Carole Baril (ID# 150)		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to care and services of an identified resident.

During the course of the inspection, the inspectors spoke with:
The members of the management team including the Vice President of Resident Care, Director of Care, registered staff and personal care worker.

During the course of the inspection, the inspector: Reviewed the resident's health records, interviewed staff, interviewed and observed the resident's activities.

The following Inspection Protocols were used during this inspection:
Pain Inspection Protocol and the Reporting and Complaint Inspection Protocol.

There are no findings of non-compliance as the result of this inspection.

Signature of Licensee of Designated Representative Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Carole Baril LTC Inspector
Title: **Date:**	**Date of Report (if different from date(s) of inspection).** November 3, 2010.