

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
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**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
Téléphone: 613-569-5602
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October 20, 2011

Ms. Linda Chaplin
Administrator
St. Patrick's Home
2865 Riverside Drive
Ottawa ON K1V 8N5

Dear Ms. Chaplin:

Please find enclosed the REVISED ***Inspection Report-Public Copy*** for an inspection conducted on July 25, 26 and August 2, 2011 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely


Amanda Nixon
LTC Home Inspector – Dietary

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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☐ Licensee Copy/Copie du Titulaire	☒ Public Copy/Copie Public
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
Jul 25, 26, Aug 2, 2011	2011_042148_0019	Complaint

Licensee/Titulaire

St. Patrick's Home of Ottawa Inc.
2865 Riverside Dr., Ottawa, ON, K1V 8N5

Long-Term Care Home/Foyer de soins de longue durée

St. Patrick's Home
2865 Riverside Dr., Ottawa, ON, K1V 8N5

Name of Inspector(s)/Nom de l'inspecteur(s)

Amanda Nixon (148)

Inspection Summary/Sommaire d'inspection

NOTE: This Inspection Report has been revised to reflect a decision of the Director on a review of an Inspector's Order. This revised report replaces the original report issued for this Inspection.

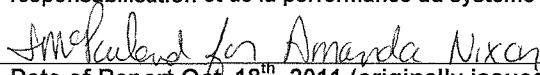
The purpose of this inspection was to conduct a Complaint Inspection.

During the course of the inspection, the inspector(s) spoke with the President & CEO of St. Patrick's Home, Vice President of Resident Care, Director of Care, Social Worker, friend of and family member of an identified resident.

During the course of the inspection, the inspector(s) reviewed the resident health record, internal communications of the home, email communications, letter from the home to informant and communications between legal representation.

The following Inspection Protocols were used in part or in whole during this inspection:
Dignity, Choice and Privacy

☒ There are no findings Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date of Report Oct. 18th, 2011 (originally issued Aug. 2nd/2011)