



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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London ON N6B 1R8

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
November 19, 2010	2010_191_9578_19Nov102236	Complaint L-01696
Licensee/Titulaire		
Regional Municipality of Waterloo, 150 Frederick Street, Kitchener, ON N2A 4J3		
Long-Term Care Home/Foyer de soins de longue durée		
Sunnyside Home, 247 Franklin Street North, Kitchener, ON N2A 1Y5		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Kim White #191		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection related to resident care. During the course of the inspection, the inspector spoke with: the Quality/Risk Manager and Director of Operations. During the course of the inspection, the inspector: reviewed the files of a resident admitted for respite. The following Inspection Protocols were used in part or in whole during this inspection: None. ☒ There are no findings of Non-Compliance as a result of this inspection.		



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:	Date of Report: (if different from date(s) of inspection). November 22, 2010